



Kofax Unified Client for Konica Minolta Release Notes

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KOFAX

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Chapter 1

About this release

Unified Client for Konica Minolta is a Unified Client for ControlSuite. The Unified Client for Konica Minolta adds print and capture capabilities to Konica Minolta devices through AutoStore, Equitrac, and Output Manager while still using device-specific features.

What's new

This topic describes the features and enhancements included in Unified Client for Konica Minolta 1.1.0.

IPv6 support

This version adds support for IPv6 addresses. You can enter IPv4 or IPv6 addresses depending on the configuration of your system. If you enter an IPV6 address, brackets ([]) are automatically added to it if missing when you exit from the field. If you want to use the client in a dual stack configuration, see the ControlSuite help for limitations and requirements.

Chapter 2

Known issues

Changes in self-signed certificates not updated with Equitrac applications

1602424: If you change the Trust Self-signed Certificate for DCE Server setting in DRS and then uninstall or reinstall Unified Client for Konica Minolta on a device with an application associated with Equitrac, the change is not reflected in the configuration. For example, if you use a self-signed certificate and set Trust Self-signed Certificate for DCE Server to False, Equitrac can still connect with the device.

Workaround: You can have the following options:

- Restart the ControlSuite DCE Service.
- Restart DWS to apply the change.
- Delete the device associated with the Equitrac application, recreate the device, and then install Unified Client for Konica Minolta on it.

User is not logged off when the device times out

1597747: When the device times out, the active user should be logged off. On certain models, the user is not logged off at device timeout and remains active.

Workaround: Configure the session to be terminated after the DWS session timeout expires. To do this in Equitrac, select **Global Configurations Settings > Konica Minolta Client > Settings > End session after**.

DWS performs operations on the first certificate with the same thumbprint

1589600: When the same certificate is used for multiple applications on the same server, performing an operation (such as re-pin or delete) on one of the certificates may result in the first certificate being affected instead. This happens because certificate operations are performed on the first instance of certificates listed with the same thumbprint.

Workaround: Delete all certificates that have the same thumbprint. They will be re-pinned with the next connection.

Cannot perform an action in DRS when you select a device outside of a selected group

1587091: In DRS, if you had selected a group for performing an action (such as **Install and Configure**) and then select a device outside of that group, you will get the following error:

```
An unexpected exception has occurred and has been logged. Please try again later,
and if the problem persists, please contact system support. - Unable to queue action
<action_number> for <group_name>
```

Workaround: Unselect the device that is outside of the group and then perform the action. Perform the action for the other device as part of a separate operation.

Custom assets not preserved when updating DWS

1586638: If you upgrade DWS, custom assets you deployed are lost. They do not appear on the devices you assigned them to.

Workaround: After upgrading DWS, deploy custom assets again by running the Update Configuration action.

OpenAPI user name and password cannot be configured

1584982: Unified Client for Konica Minolta does not have options in DRS to set the OpenAPI user name and password, so they are left at their default settings as blank. Therefore, make sure the OpenAPI user name and password on the device are also blank to enable a successful connection.

Copy jobs can still be run with billing codes with a zero or negative balance

1582827: If you assign a copy job to a billing code with a zero or negative balance, it can still be run and completed successfully.

Scans from A4 compact devices are sideways

1570560: On A4 compact devices, documents can only be placed in the ADF short-side-first. The default on these devices should be portrait orientation (short side on top), but on A4 IT5 and A4 IT6 devices, portrait documents scanned by AutoStore end up sideways. On older A4 devices (bizhub 4750), PDF documents are delivered sideways to the application, but .tiff and .jpg documents are oriented correctly.

Poor print quality at 1200 dpi

1570006: When the print resolution is set to 1200 dpi, the print quality is poor. The problem does not occur in Equitrac or with print drivers other than the Kofax Universal Print Driver because other printer drivers do not offer a choice of DPI.

This issue did not occur on the following MFPs:

- bizhub 287
- bizhub C287
- bizhub 4750
- bizhub C3850FS

Workaround: To ensure the best print quality, use the vendor-specific print driver where possible.

Charges for finishing, scans, and faxes are not applied

1570004: In Equitrac, a price can be specified for scans, faxes and various finishing options, but these charges are not applied to the job.

Settings are listed that are unsupported by the device but can be set

1570002: Equitrac and Output Manager display settings for features that are not supported by certain devices, such as staples and monochrome. These options can be selected, but they have no effect because they are not available with that device. See the device documentation for a list of supported features.

Per-job price is applied to each page of a multi-page job

1570001: In Equitrac, if an advanced price list with a per-job and per-page price is applied to the device, every page of a multi-page job is charged the per-job price. As a result, the user may not be able to complete a job even when they have sufficient funds in their account, especially when the job has many pages.

Equitrac Universal Print Driver monochrome setting does not work

1569998: If you use the Equitrac Universal Print Driver for printing, note the monochrome setting and various finishing options may not be applied to print jobs. This issue affects all Konica Minolta MFPs.

Black-and-white devices cannot release jobs because of an insufficient color quota

1565668: If you use a black-and-white device to print color jobs when there is an insufficient color quota, a message appears and the job is not released. If there is a sufficient color quota, jobs are released but no color quota is deducted.

After the color quota expires during a session, cannot copy any black-and-white job

1563087: When a color quota is set, black-and-white jobs are also affected by it. When a color quota expires during a session, black-and-white jobs cannot be copied.

Unexpected behavior in Write In billing account fields

1552818: If you set up a billing account field as Write In, the field unexpectedly has a drop-down menu. If there are additional billing account fields, the Write In field does not allow the addition of new billing codes.

Secondary billing list does not appear after logging on

1530557: If you create a secondary billing list in Output Manager, when log on to Unified Client for Konica Minolta with Output Manager, the secondary billing list does not appear. The Unified Client for Konica Minolta only supports one billing code at logon.

Black-and-white copy jobs billed as color with auto detection

1528110: If auto color detection is used, monochrome pages might be reported as color. This can have an impact on job pricing.

Workaround: If the color reporting is incorrect, turn off auto detection and scan black-and-white and color copy jobs separately.