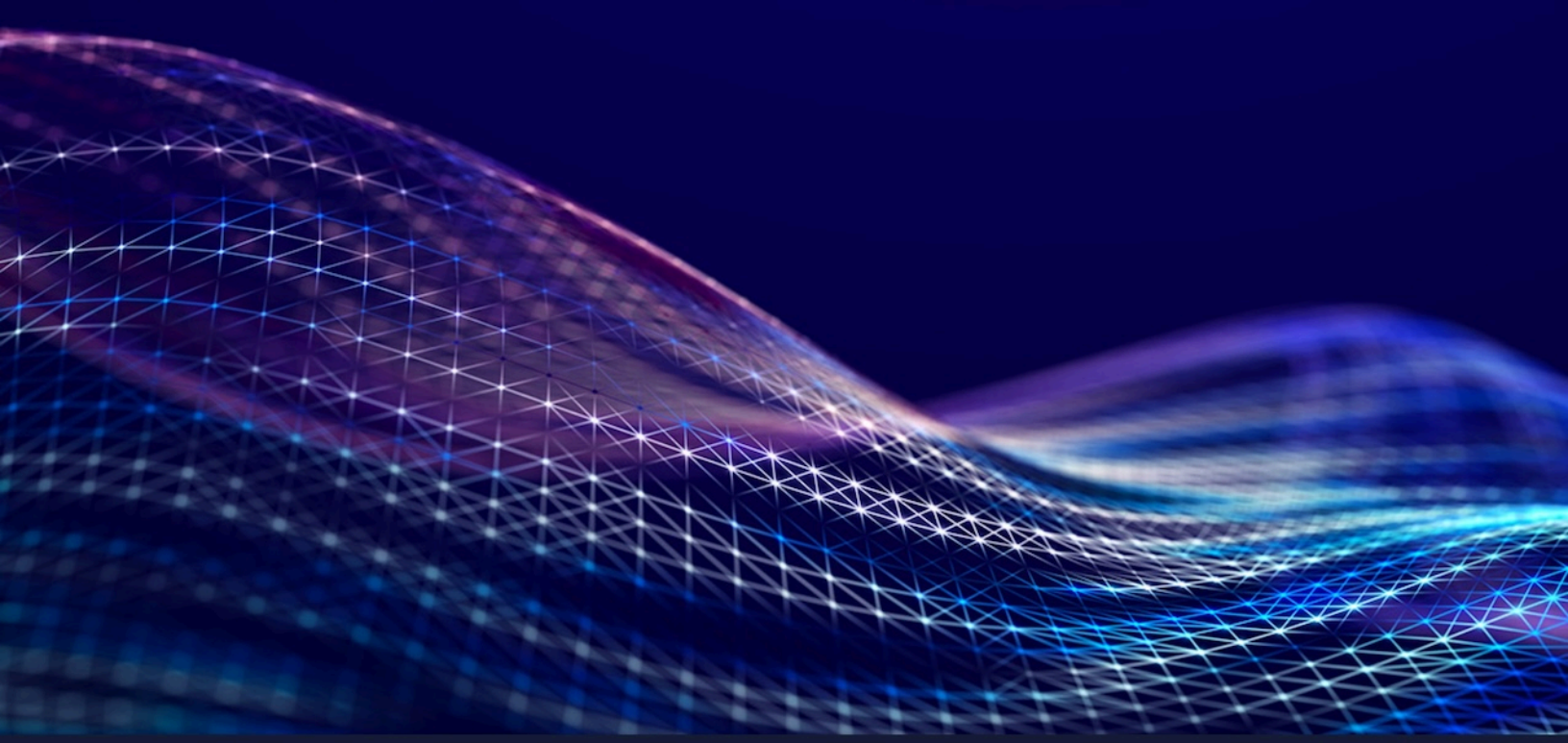

Tungsten Unified Client for Xerox

Technical Specifications

1.2.0

TUNGSTEN AUTOMATION

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Revision history

Date	Revision	Description
October 24, 2023	1.0	Initial version.
August 9, 2024	1.1	Update to supported card readers.
March 25, 2025	1.2	Update for ControlSuite 2025.2.

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About the Tungsten Unified Client for Xerox

The Unified Client for Xerox adds print and capture capabilities to Xerox devices through AutoStore, Equitrac, and Output Manager while still using device-specific features.

Specific hardware and software compatibility requirements are outlined in this document. You must meet these requirements to support the Unified Client for Xerox. These requirements specifically list the needs of the Unified Client for Xerox and do not include any additional requirements for other components you might use in your system.

Product requirements

Required and supported software

Specification	Description
Required Tungsten software	• Device Registration Service (DRS) • Device Web Server (DWS)
Compatible Tungsten software	• ControlSuite 1.4 with Fix Pack 2 or later • Equitrac 6.4 with Fix Pack 2 or later • AutoStore 8.4 with Fix Pack 2 or later • Output Manager 5.4 with Fix Pack 2 or later • Business Connect 8.4 with associated fix pack or later
Required third-party technologies	None
Compatible third-party technologies	None
Supported languages	English, French, Italian, German, Spanish, Portuguese as well as Catalan, Czech, Dutch, Danish, Finnish, Hungarian, Norwegian, Polish, Russian, Swedish and Turkish.

Supported card readers

The Unified Client for Xerox supports the following card readers.

Tungsten card readers

- Tungsten Micro ST Reader
- Tungsten Micro Card Reader
- Tungsten Equitrac ID Card Reader

The Unified Client for Xerox has also been tested with the following card readers.

Third-party card readers

- Baltech Micro2
- Baltech Micro
- Baltech ID Card Readers USB Gen 2 Business Connect compatible
- Elatec TWN3
- Elatec TWN4

- RFIDeas pcProx RDR-7L81xKU
- RFIDeas pcProx RDR-80581xKU
- Custom

When a third-party card reader is used, then a third-party card reader license is required. Since January 2023, third-party card readers are provided free of charge for ControlSuite. Make sure licenses are available for the amount of card readers being used within the ControlSuite deployment.

Supported devices

The Unified Client for Xerox works with AltaLink, PrimeLink, and VersaLink devices with full panel and half panel screen sizes that contain the following:

- EIP 3.7 (or later) framework
- Web-Kit gen 2/gen 3 browser

The Unified Client for Xerox supports multifunction printer (MFP) and single-function printer (SFP) devices. MFP devices support print, scan, and copy functions. SFP devices only support printing. During deployment, DWS compares the capabilities of the device with the components you want to install. For example, if you use AutoStore that requires scanning, deployment fails when you attempt to install on an SFP device that does not have a scanner.

See MFD and Productivity Supported Devices for the current list of specific models.