



Kofax Insight Technical Specifications

Version: 6.5.0

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Date	Description
June 20, 2022	Initial version
October 9, 2023	Added support for PostgreSQL

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About Kofax Insight technical specifications

Kofax Insight is a platform that provides Analytics and Process Intelligence. It is built using C# and the .NET framework on the server side and JavaScript and HTML5 on the client (browser) side. The technical specifications provided in this document are specific to Kofax Insight 6.5.0.

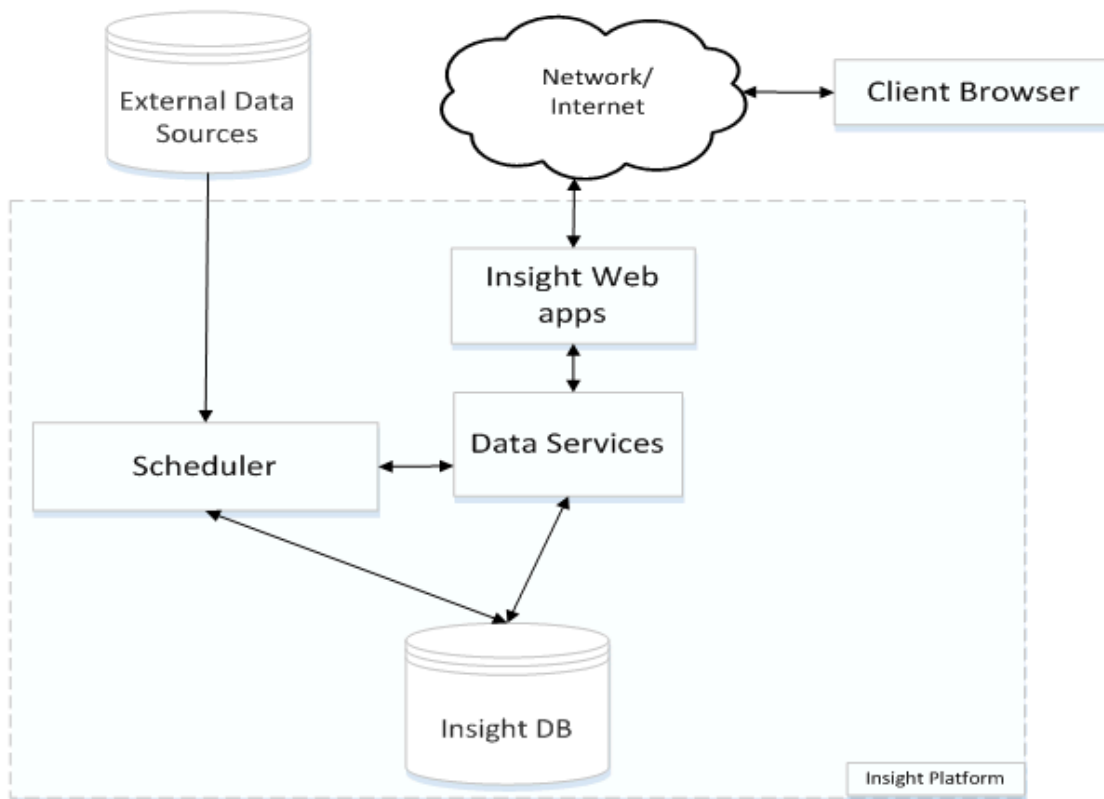
The required amount of memory and disk space is also provided. You must meet these requirements to support your Kofax Insight system.

System structure



The Insight user interface is a browser-based system that runs on HTML5/JavaScript supported browsers. The server components are built on the Microsoft .NET Framework and run on Windows/IIS servers.


Insight consists of the following main components:


- Insight Web Applications
- Insight Data Services
- Scheduler
- Insight Database



Product requirements

Specification	Description
Hardware	<p>Database Server: Production system of 8 CPU + 32 GB RAM.</p> <p>Insight Server: Production system of 4 CPU + 16 GB RAM. If both Database and Insight are installed on the same server, 8CPU + 32 GB RAM or higher is recommended.</p> <p>QA & Dev servers: 4 CPU + 16 GB RAM.</p> <p>Minimum screen resolution for Insight Applications (except for Viewer): 1920x1080 (FullHD) (runs on HTML5 browsers). The Viewer supports multiple resolutions (see Insight documentation for details).</p>
Browser	<p> The following browsers must be updated to the latest versions that support cookies.</p> <ul style="list-style-type: none"> • Edge • Chrome • Firefox • iOS Safari
Mobile Operating Systems	<p>Android devices(Android OS + default browser), Apple devices (iOS + Safari), and Surface (Windows OS + Edge).</p> <p> Only iOS version 11.0 and higher is supported on Apple devices.</p>
Client Operating Systems	See the <i>Browser</i> section.
Server Operating Systems	<ul style="list-style-type: none"> • Windows Server 2022 (64-bit) • Windows Server 2019 (64-bit) • Windows Server 2016 (64-bit) • Windows Server 2012 R2 (64-bit) • Windows 8.1 (64-bit) • Windows 10 (64-bit)

Specification	Description
Web Servers/Web Application Servers	Microsoft IIS 8.5 or higher
Insight Database	<ul style="list-style-type: none"> • MS SQL Azure • MS SQL Server 2014 or higher • Oracle 19c (19.3) • MySQL Server 5.7 • MySQL Server 8.0
Data Sources Supported	<ul style="list-style-type: none"> • MS SQL Server 2014 or higher • Oracle 19.3 or higher • MySQL 5.7 or higher • MS Office and MS Excel, which requires MS Access DB Engine 2016 Redistributable • PostgreSQL 15.2 • PostgreSQL 15.3 <div style="border: 1px solid #add8e6; padding: 5px; margin: 10px 0;"> <p> PostgreSQL is supported only for external data sources, and not for Insight Administration databases.</p> </div> <p>Other databases may be used as data sources with the appropriate ODBC drivers or providers, such as:</p> <ul style="list-style-type: none"> • IBM DB2 11.1 on Windows supported using DB2.NET provider • MongoDB 3.2.10 with ODBC Driver for Mongo DB 2015/16.0.6124 • Hadoop Cluster on MS Azure with MS Hive ODBC 1.1.0.0 driver • MS Analysis Services 10.50
Required Third-Party Technologies	<p>Required:</p> <ul style="list-style-type: none"> • Microsoft Visual C++ 2015 SP1 Redistributable • Microsoft .NET Framework 4.7.2 or higher <p>Microsoft Access Database Engine 2010 Redistributable (only if connecting to Microsoft Access or Microsoft Excel)</p> <p>ODP.NET 64-bit on a 64-bit Windows server (only if connecting to Oracle RDBMS).</p> <p>MySQL Connector/NET is required only if you are using MySQL. Please select a version from the MySQL Connector/NET site that is compatible with your version of MySQL.</p> <p>FTP site requires FTP OR FTP/SSL with TLS 1.2 OR SFTP</p>
Compatible Third-Party Technologies	<p>Docker version 2.x (X>=1)</p> <ul style="list-style-type: none"> • Engine 19.x (X>=03) • Compose: 1.x (X>=24) <p>Supported platforms:</p> <ul style="list-style-type: none"> • Windows 2016 • Windows 2019

Specification	Description
Required Kofax Software	Unified licensing requires Kofax TotalAgility 7.11.0
Languages Supported	<p>The product user Interface is available in:</p> <ul style="list-style-type: none">• Portuguese (Brazil)• Chinese Simplified• Czech• English (US)• French• German• Italian• Japanese• Polish• Russian• Spanish• Swedish <div data-bbox="662 873 1451 968"><p> The guides, help files, and installer are available in English and Japanese only.</p></div>