

# Kofax Communication Server

## TC/LINK-RS Documentum Integration Technical Manual

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The KOFAX logo is displayed in a bold, blue, sans-serif font. The letters are thick and closely spaced, with a clean, modern aesthetic.

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# Preface

This document explains how to use the **Kofax Export Connector 8.0.0 for Documentum** together with *TC/LINK-RS* (KCS Link to export connectors).

The Kofax Export Connector 8.0.0 for Documentum supports Documentum 5.1, Documentum 5.2, and Documentum 5.3.

Together with *TC/LINK-RS*, this release script releases fax images and fax metadata from the TCOSS Server into the Documentum repository.

# Related documentation

This document refers to the following documentation:

- Online help provided with the Kofax Export Connector 8.0.0 for Documentum
- Release Notes for the Kofax Export Connector 8.0.0 for Documentum
- *TC/LINK-RS Technical Manual*

For more information about Documentum or other Documentum products, contact your Documentum representative or refer to the documentation available for the Documentum product.

The full documentation set for Kofax Communication Server is available at the following location:

[https://docshield.kofax.com/Portal/Products/en\\_US/KCS/10.3.0-SihMvq5oti/KCS.htm](https://docshield.kofax.com/Portal/Products/en_US/KCS/10.3.0-SihMvq5oti/KCS.htm)

## Chapter 1

# System Requirements

This section lists the supported Documentum server versions as well as the system requirements for installation of the Kofax Export Connector 8.0.0 for Documentum 5.1-5.3.

## Documentum Server Support

The Kofax Export Connector 8.0.0 for Documentum 5.1-5.3 supports the following network server components:

- Documentum 5.1 supports the following:
  - Documentum Content Server 5.1 with Patch B
  - Documentum Administrator 4.5 (with RightSite 4.3) or Documentum Administrator 5.2 (with BEA Express 7.0, BEA WebLogic Server 7.0 with Service Pack 2, or Apache Tomcat 4.0.6)
- Documentum 5.2 supports the following:
  - Documentum Content Server 5.2
  - Documentum Administrator 5.2 (with BEA Express 7.0, BEA WebLogic Server 7.0 with Service Pack 2, or Apache Tomcat 4.0.6)
- Documentum 5.2.5 supports the following:
  - Documentum Content Server 5.2.5 (with Service Pack 3)
  - Documentum Administrator 5.2 (with BEA Express 7.0, BEA WebLogic Server 7.0 with Service Pack 2, or Apache Tomcat 4.1.27)
- Documentum 5.3 supports the following:
  - Documentum Content Server 5.3
  - Documentum Administrator 5.3 (with BEA WebLogic 8.1 Managed Server, IBM WebSphere 5 Managed Network Deployment, or Apache Tomcat 4.1.27)
- Documentum supported database

**Note** Refer to the Release Notes of the Kofax Export Connector 8.0.0 for Documentum for a list of tested Documentum server versions.

## Requirements for TC/LINK-RS Computer

This section contains the requirements for TC/LINK-RS computer.

**Note** You must install the TC/LINK-RS software and the Documentum server components on separate computers. If you install them on the same computer, communication between any Documentum components and the Documentum DocBroker will fail. This is an unsupported configuration. (SPR 00009740).

## Operating system

Refer to the Technical Specifications document.

## Additional software

- Microsoft .Net runtime files: These files are needed by the TCReleaseConfig application, which is installed together with TC/LINK-RS. You can download the .Net runtime version 2.0 from the Microsoft web page
- TC/LINK-RS: The TC Link to Release Scripts must be installed prior to installation of the release script. When running the TC/LINK-RS setup for the first time, select the **Install CAP tools** checkbox.
- Myriad Document Viewer: This viewer is required for the Documentum Desktop Client 5.2.x when viewing documents that have been released as single page TIFF images.
- DFC 5.3 (API)

### **Important**

The DFC 5.2 API installed with the Documentum Desktop Client 5.2.x is not compatible with Documentum 5.3. You must upgrade to the newer API, which is DFC 5.3. Refer to the documentation available for the Documentum product or contact your Documentum representative.

At the time of publishing this document, the Kofax Export Connector 8.0.0 for Documentum was tested on Windows 2003 Server Service Pack 1 (Standard Edition) and Windows 2000 Server Service Pack 4.

## Problems with Documentum 5.2.5 Service Pack 1

Due to a limitation with Documentum 5.2.5 with Service Pack 1, you will not be able to release to the Documentum Lifecycle Management process. To use the lifecycle process, you must upgrade to Service Pack 2 for Documentum 5.2.5. (SPR 00010467)

**Note** You must update the Documentum Content Server 5.2.5 and the Documentum Desktop Client 5.2.5 with Service Pack 2.

Refer to the Documentum Web site or contact your Documentum representative.



## Privileges

To install the Kofax Export Connector 8.0.0 for Documentum you must have Windows administrator privileges. If you do not have administrator privileges and install this release script, you may receive error messages and several of the files may not install correctly.

## Chapter 2

# Installing the Release Script

You must install the Kofax Export Connector 8.0.0 for Documentum on every TC/LINK-RS workstation.

## Installation Instructions

Use the following instructions to install the Kofax Export Connector 8.0.0 for Documentum.

1. Insert your Kofax Export Connector 8.0.0 for Documentum 5.1-5.3 installation CD into your CD drive.
2. From your Windows task bar, select **Start | Run**, browse to the `Documentum\Documentum5` folder on the CD, and run **Setup.exe**.  
The installation program will start.
3. Follow the instructions on your screen to install the release script.
4. When the installation is complete, a message is displayed that indicates the release script was successfully installed.
5. Start the TCReleaseConfig application to register the release script in the TC/LINK-RS configuration folder:
  - a. In the Release scripts panel, click the **Add** button.
  - b. Select the DCMTRel5\_v7.INF file in the working folder of the Kofax Export Connector 8.0.0 for Documentum.
  - c. Click **Install**.The Release scripts panel now contains an item, "Documentum 5.1-5.3".
6. Select this item and click **Display**.
7. Configure date format and encryption settings as displayed in [Figure 11](#).

**Note** Selecting password encryption is not necessary as the release script itself encrypts the password.

8. Repeat this procedure on all TC/LINK-RS workstations that will use the Kofax Export Connector 8.0.0 for Documentum.

## Chapter 3

# Source Code

The source code for the Kofax Export Connector 8.0.0 for Documentum is available in the Documentum \Documentum5 folder on the Kofax Export Connector 8.0.0 for Documentum 5.1-5.3 installation CD. You can open the source code, edit it and compile it in Visual Basic 6.0 with Service Pack 6.

**To modify the release script, do the following:**

1. When you [install the Documentum release script](#), you will install the required components referenced in the source code.
2. Open the source code, make changes as needed, and compile the Documentum source code in Visual Basic.
3. Copy the DCMTRel5\_v7.dll to the installation directory (for example, C:\Program Files\Ascent\CAP\Documentum\Documentum5\DCMTRel5\_v7.dll). When you are prompted to replace the existing file, select **Yes**. Repeat this procedure on each TC/LINK-RS workstation that will be using the Documentum release script.

**Note** To successfully modify and compile the release script, development must occur on a workstation with the appropriate versions of TC/LINK-RS, TCReleaseConfig, CAPTools, and the Documentum DFC previously installed. To use the modified release script, you must replace the Documentum release script DCMTRel5\_v7.dll with the modified version on the TC/LINK-RS workstation. If you receive an "access denied " error, you will need to close TCReleaseConfig and TC/LINK-RS.

Refer to the documentation available for the Documentum product and Visual Basic for assistance.

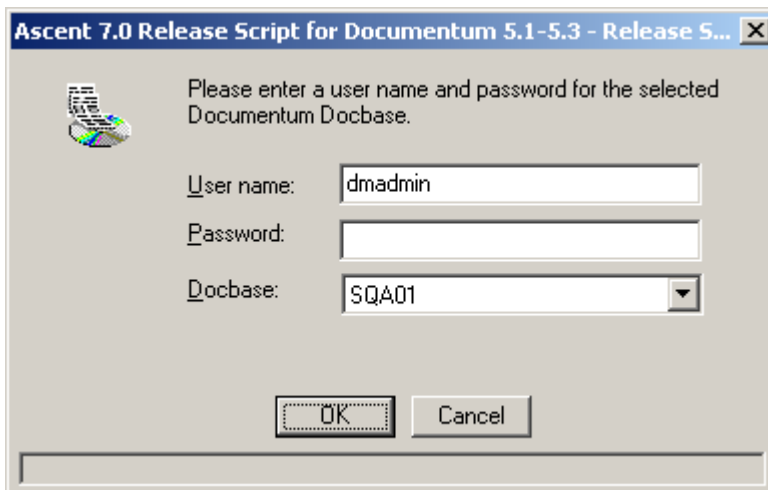
## Chapter 4

# Logging On to the Release Script

Once you have installed the release script and associated a document class with a batch class in TCReleaseConfig, you may specify the release script to use when releasing your documents.

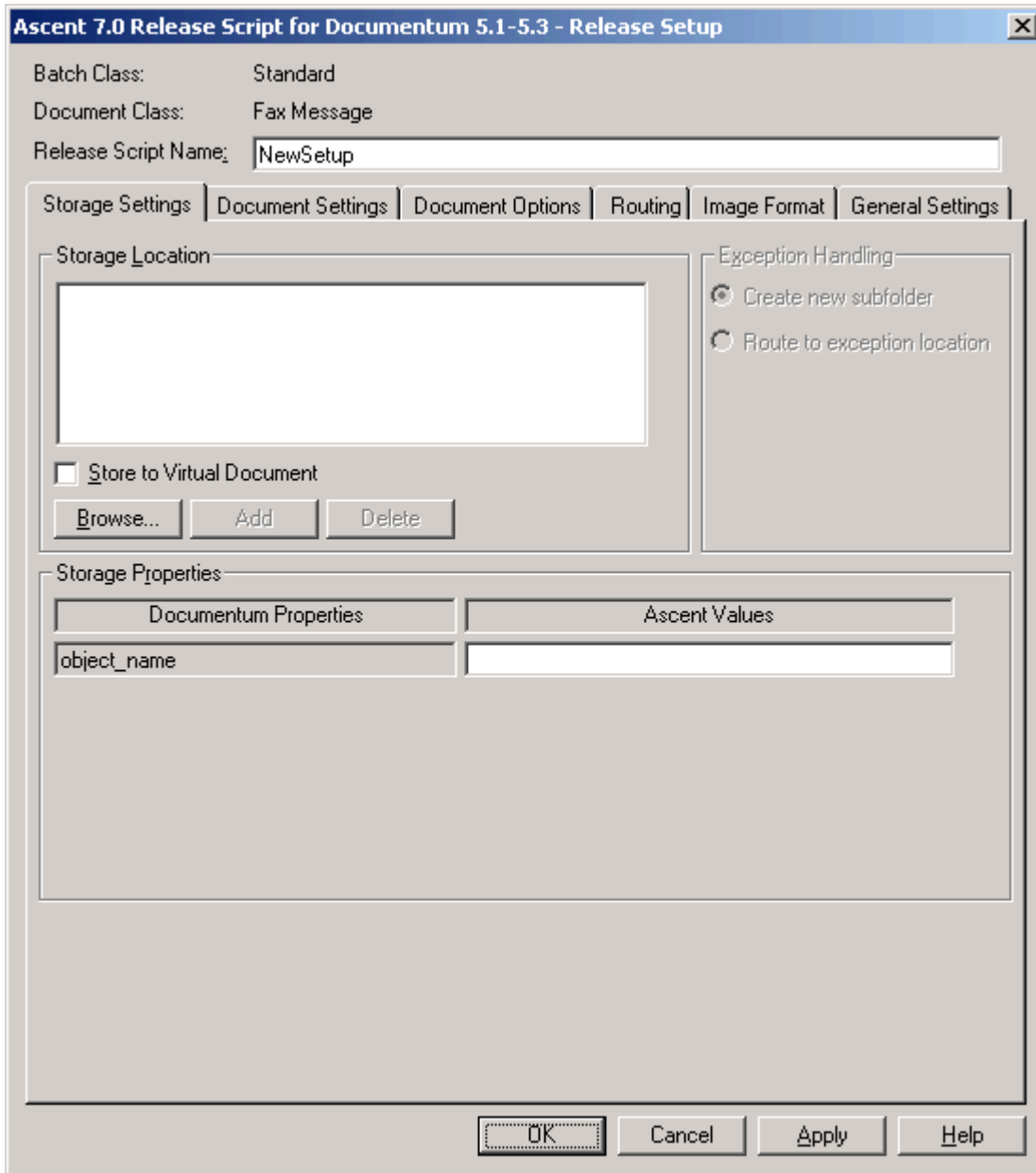
**To log on to the release script, do the following:**

1. Start the TCReleaseConfig application and log on to the configuration of the TC/LINK-RS instance you need.
2. Open the **Release setups** tab and click the **Add** button.
3. In the **New Release Setup** dialog, select the correct document class and select the Documentum 5.1-5.3 release script. Click **OK**.  
The Kofax Export Connector 8.0.0 for Documentum 5.1-5.3 – Login Information dialog box is displayed as shown in [Figure 2](#).
4. Enter your Documentum user name, password, and the desired Documentum repository. (The user name and password are case-sensitive.) The login information will be saved and used during release.



**Figure 2. Kofax Export Connector 8.0.0 for Documentum 5.1-5.3 – Login Information Dialog Box**

5. Click **OK**. The Kofax Export Connector 8.0.0 for Documentum 5.1-5.3 – Release Setup dialog box is displayed as shown in [Figure 3](#).



**Figure 3. Kofax Export Connector 8.0.0 for Documentum 5.1-5.3 – Release Setup Dialog Box**

6. See [Setting Up the Release Script](#) for information about the set up options.

## Chapter 5

# Features

This section contains information about features provided with the Kofax Export Connector 8.0.0 for Documentum.

## Kofax Capture Values / Documentum Properties

The Documentum release script provides an easy-to-use interface for linking Kofax Capture Values to Documentum document properties and folder properties. The main types of Kofax Capture Values are Document index fields, Batch fields, Kofax Capture Values and Text Constants.

TC/LINK-RS can provide fax metadata as Document index fields or Batch fields.

TC/LINK-RS also provides the document id, release data and time and the name of the TC/LINK-RS instance as Kofax Capture Values.

The names of “required” Documentum properties within a document class or folder class are marked with an asterisk (\*), giving you a visual indicator that certain fields must be linked.

## Sharing Data Among Release Scripts

The Kofax Capture Release Script Information Interchange feature is useful when more than one release script has been configured for a particular batch class and document class combination.

The sharing of information is accomplished by allowing the release scripts to pass information to other release scripts. The Kofax Capture Value {Repository Document ID} is used to store and retrieve the RepositoryDocumentID that will be used by the first invoked release script. Therefore, the first release script that runs can set this value, and subsequent release scripts can read the same value.

**Note** When you are passing the RepositoryDocumentID information to a different release script, the release setup must exist within the same document class using multiple release setups. In addition, the release script that is passing the RepositoryDocumentID information must be the first that is assigned to a user. For example:

- Documentum 5.1-5.3
- Kofax Capture Text

Only the first release script can set the RepositoryDocumentID value. Subsequent release scripts can only read this value.

## Integrated Release Setup

The Kofax Export Connector 8.0.0 for Documentum provides an easy-to-use setup dialog box available from the TCReleaseConfig application. This dialog box allows you to specify release settings that control how documents are released into your Documentum repository.

See [Setting Up the Release Script](#) for more information.

## Image Support

The Kofax Export Connector 8.0.0 for Documentum supports releasing the following file and compression formats.

Some formats are only available in a full Kofax Capture installation, but not with TC/LINK-RS.

Format	Supported by TC/LINK-RS
Multipage TIFF with Group 3, Group 3/2D, and Group 4 Compression	Yes
Multipage TIFF — Uncompressed Image Format	Yes
Multipage TIFF with JPEG Compression	No
Single page TIFF with Group 3, Group 3/2D, and Group 4 Compression	Yes
Single page TIFF — Uncompressed Image Format	Yes
Single page TIFF — JPEG Compression	No
PCX — PackBytes	Yes
JPG — JPEG Compression	Yes
Kofax PDF	No
Adobe PDF from TIFF	No
Adobe PDF from JPEG	No
Adobe PDF from PCX	No

### Kofax PDF: Not Supported by TC/LINK-RS

The Kofax Export Connector 8.0.0 for Documentum offers image format Kofax PDF. Please note that TC/LINK-RS is not able to provide this image format.

Kofax PDF is bundled with Kofax Capture and is only available in a standard Kofax Capture installation.

### Adobe Acrobat Capture PDF: Not Supported by TC/LINK-RS

The Kofax Export Connector 8.0.0 for Documentum offers several Adobe Acrobat Capture PDF conversion options, i.e. Adobe PDF from TIFF, Adobe PDF from JPEG and Adobe PDF from PCX. Nevertheless, these image formats are not supported with TC/LINK-RS.

They require software provided by Adobe Acrobat Capture, which is not included with the TC/LINK-RS product. It is part of the Adobe® Acrobat Capture® 3.04 Clustered or Personal Edition software.

Adobe Acrobat Capture PDF conversion has not been tested with TC/LINK-RS and is therefore not supported.

## OCR Full Text: Not Supported by TC/LINK-RS

The current version of TC/LINK-RS does not provide OCR full text to the Kofax Export Connector 8.0.0 for Documentum. Support of textual data is planned for future releases though.

## eDocument Support: Not Supported by TC/LINK-RS

The current version of TC/LINK-RS does not provide eDocuments to the Kofax Export Connector 8.0.0 for Documentum (In a full Kofax Capture installation, eDocuments are supported for release into Documentum as renditions.)

## Online Help Available for Release Setup

The Kofax Export Connector 8.0.0 for Documentum online help is installed with your release script. It is available from the TCReleaseConfig application when you are setting up your release script. You can click the Help button from the Kofax Export Connector 8.0.0 for Documentum 5.1-5.3 – Release Setup dialog box to display help information about release options.

**Note** The online help explains using the script with Kofax Capture but holds no information about integration with TC/LINK-RS.



## Chapter 6

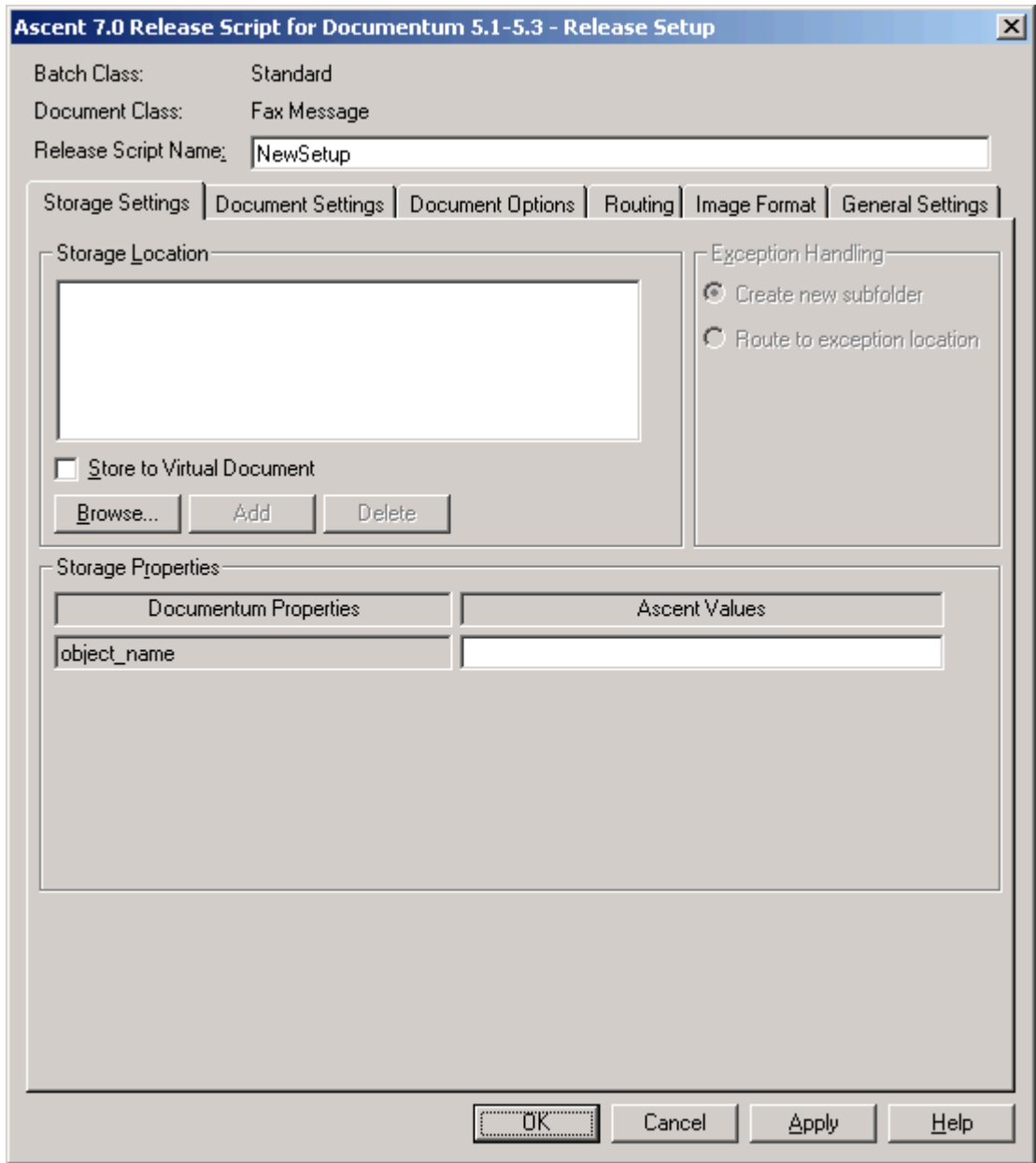
# Setting Up the Release Script

The following sections describe the setup options available with the Kofax Export Connector 8.0.0 for Documentum.

**Note** For more details about the available setup options, refer to the online help available from the Kofax Export Connector 8.0.0 for Documentum 5.1-5.3 – Release Setup dialog box.

## Storage Settings Tab

This tab allows you to specify the storage location for your released documents. It also allows you to link Kofax Capture Values to Documentum folder properties. Please specify a name for the release setup (default NewSetup).



**Figure 4. Storage Settings Tab**

## Document Settings Tab

This tab allows you to select from a list of available object types, and link Kofax Capture Values to Documentum properties. It also allows you to specify document versioning and optionally select a dynamic object type to your released documents.

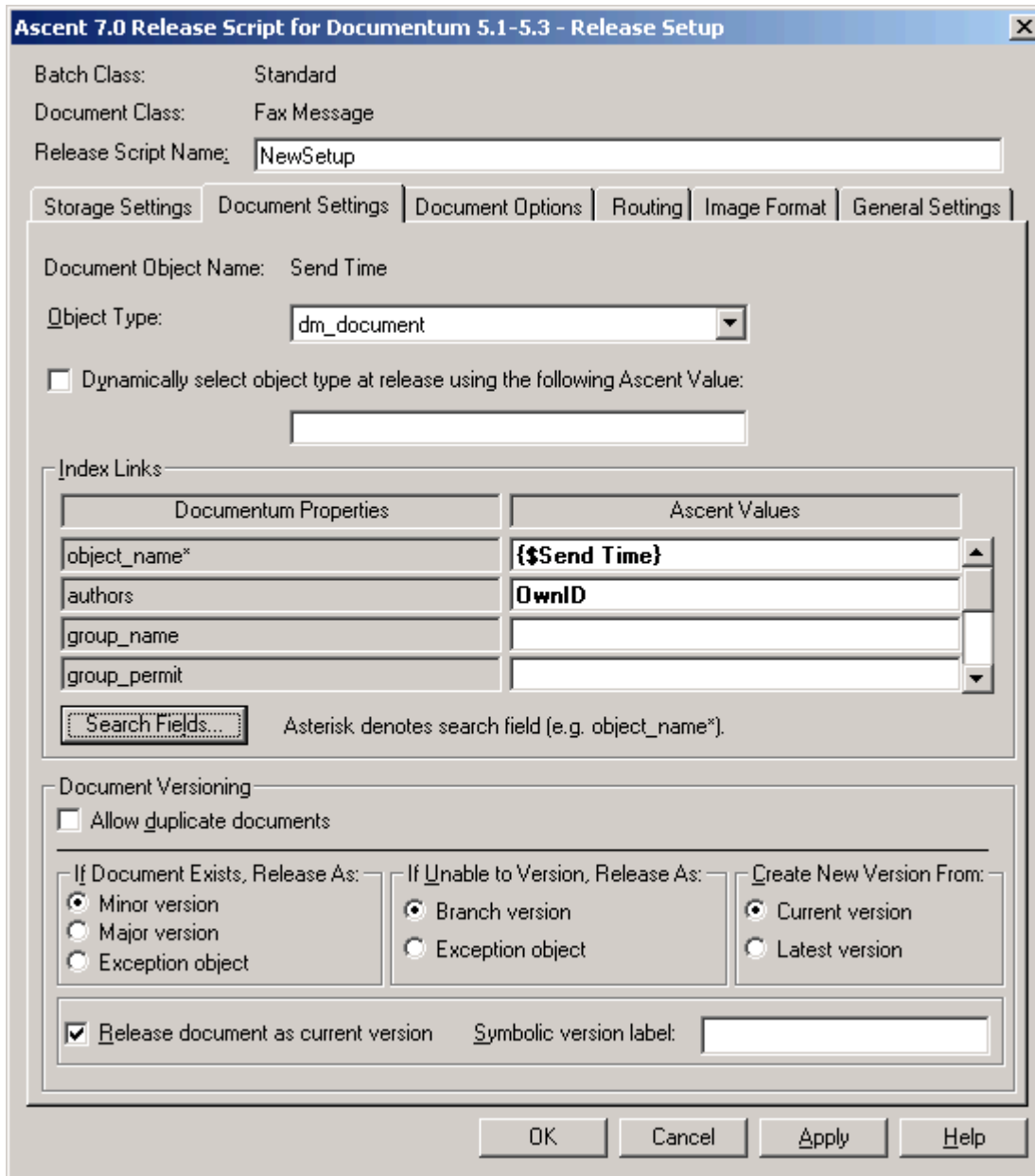


Figure 5. Document Settings Tab

## Document Options Tab

This tab allows you to select from a list of available permission sets, and link Kofax Capture Values to Documentum permission sets. It also allows you to set full text indexing, specify whether released documents are to be converted to virtual documents, and select a location for saving exception documents.

**Note** Full text indexing is not possible with the current version of TC/LINK-RS, as no OCR text is provided.

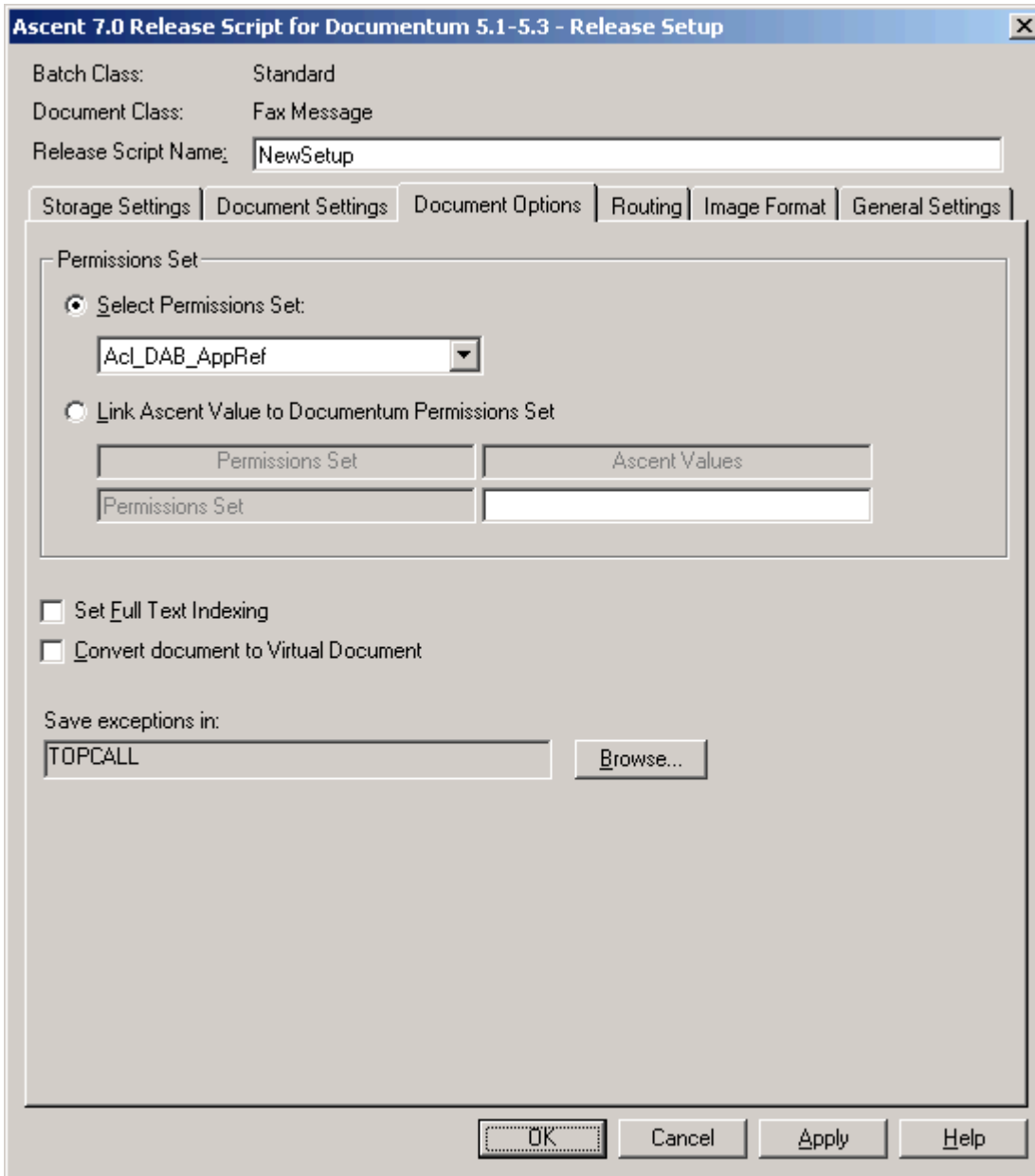


Figure 6. Document Options Tab

## Routing Tab

This tab allows you to specify the lifecycle stages for released documents and define distribution options. In addition, you can specify an existing or dynamic workflow for released documents.

**Ascent 7.0 Release Script for Documentum 5.1-5.3 - Release Setup**

Batch Class: Standard  
 Document Class: Fax Message  
 Release Script Name: NewSetup

Storage Settings | Document Settings | Document Options | **Routing** | Image Format | General Settings

**Document Lifecycle**

Promote document to next lifecycle state (If document is already part of a lifecycle).

Document Lifecycle: (None) ▾

State: ▾

Alias Set: ▾

**Document Workflow**

Selected Template:

▭

Browse... Clear

Dynamically Select Template At Release:

▭

**Distribution**

To: ▭

Define Remove All

**Instructions:**

▭

Priority: Low ▾

OK Cancel Apply Help

Figure 7. Routing Tab

## Image Format Tab

This tab allows you to specify the desired image format(s) for releasing your images. You can specify a primary format and a rendition format. If Adobe PDF is selected as an image format, the PDF Settings on this tab will become available for selection.

**Note** TC/LINK-RS does not support Adobe PDF, and the rendition formats offered in this tab.

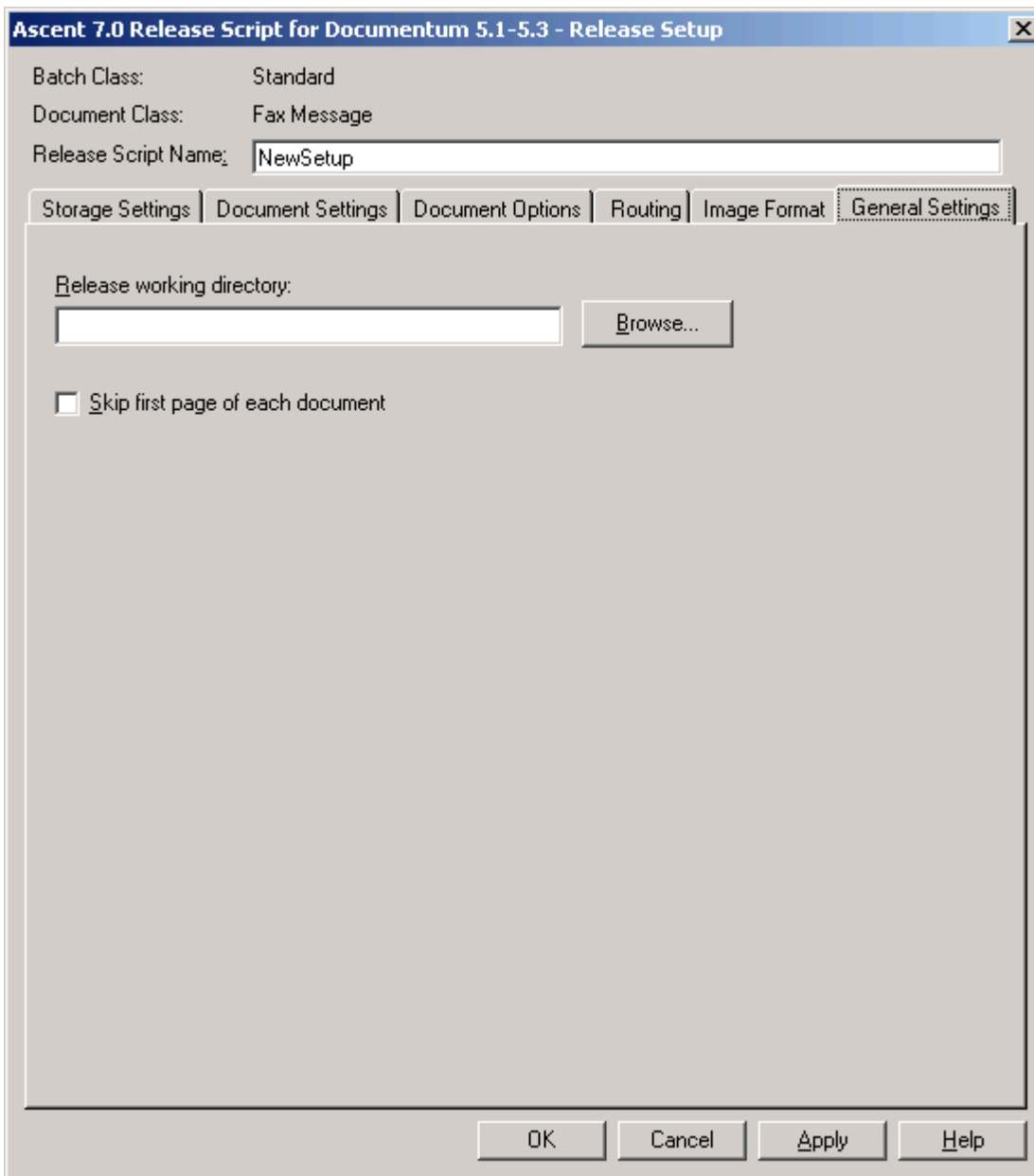
The screenshot shows the 'Ascent 7.0 Release Script for Documentum 5.1-5.3 - Release Setup' dialog box. The 'Image Format' tab is selected, showing the following settings:

- Batch Class: Standard
- Document Class: Fax Message
- Release Script Name: NewSetup
- Storage Settings | Document Settings | Document Options | Routing | **Image Format** | General Settings
- Release Image As: Image Type: Multipage TIFF - G4
- Release Rendition As: Image Type: (None)
- PDF Settings:
  - Workgroup Hub: [Empty]
  - Watched Folder: [Empty]
  - Page Content: Formatted Text & Graphics
  - Language: English (US)
  - PDF Document Information:
    - Title: [Empty]
    - Subject: [Empty]
    - Author: [Empty]
  - Dictionaries: [Empty]
  - Workflows: [Empty]
  - Suspect Regions:
    - OCR confidence below 95 %
    - Suspect font
    - Word not in dictionary
    - Mixed alphanumeric
    - Numeric only
  - Advanced Settings:
    - Create thumbnails
    - Embed fonts
    - Enable links
    - Enable structure
    - Automatic page rotation
- Buttons: OK, Cancel, Apply, Help

**Figure 8. Image Format Tab**

## General Settings Tab

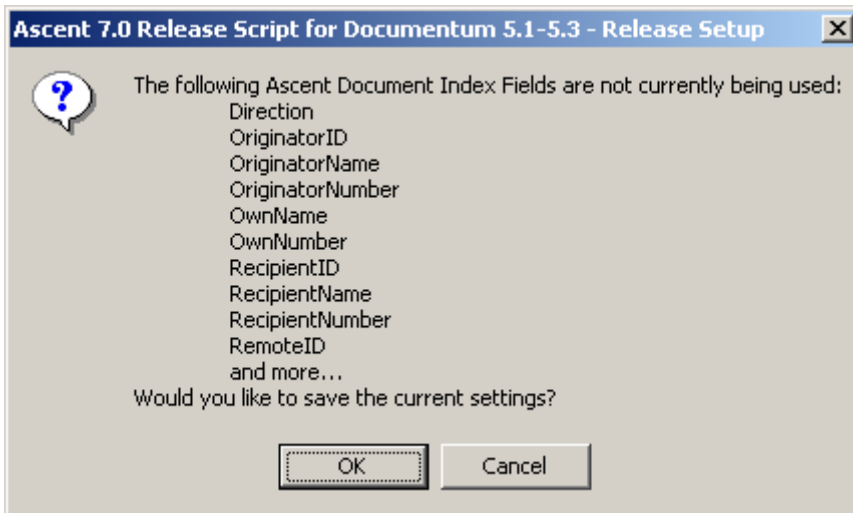
This tab allows you to specify a temporary storage location to be used at release time, and specify whether to skip the first page of each document. Skipping the first page is supported with TC/LINK-RS, although it does not make much sense for fax messages.



**Figure 9. General Settings Tab**

## Save Release Setup: Warnings about Unused Fields

When saving the release setup configuration, the script displays warning messages if not all Kofax Capture Values (index fields, batch fields) have been linked to Documentum document properties. You can ignore these messages.



**Figure 10. Warning Message**



# Activating a Configuration

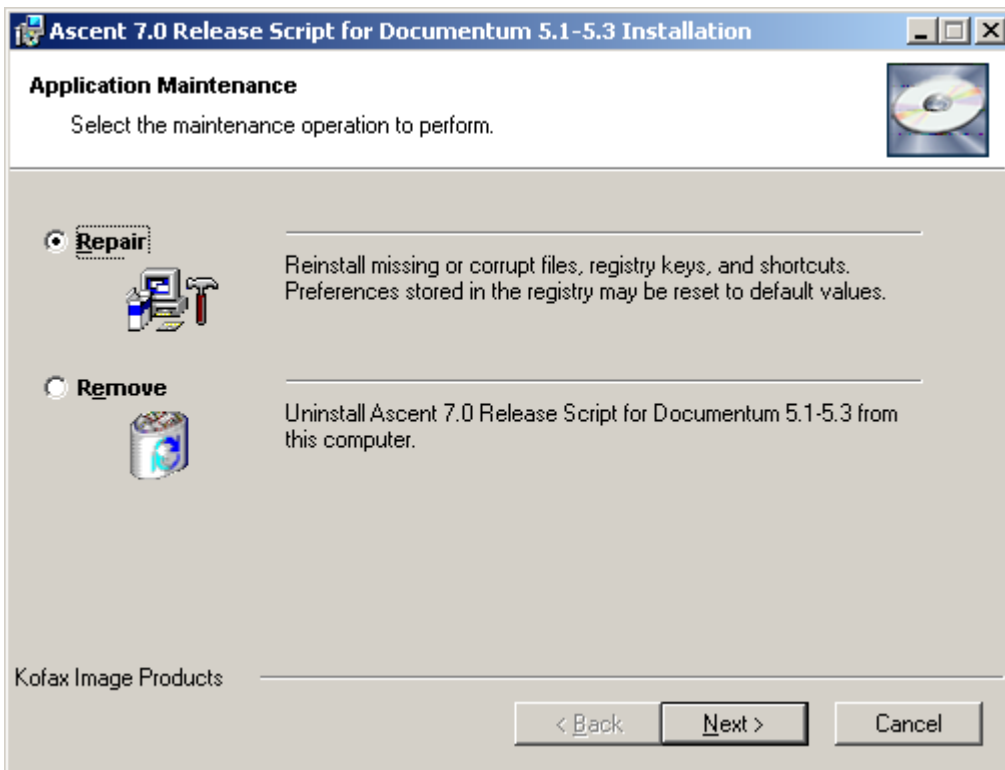
To activate a release setup configuration, you must assign it to a TCOSS user or (for global use) to a fax channel group on the TCOSS server. Additionally, you have to define events that route messages to TC/LINK-RS.

Both steps are done via the application TCReleaseConfig and are described in detail in the *TC/LINK-RS Technical Manual*. This section contains step-by-step description in brief.

1. Select the release setup in the Release setups tab of TCReleaseConfig and click the **Assign** button. The **Assignments** dialog box is displayed.
2. Type in or search for the name of the TCOSS user whose fax messages shall be released via this configuration. Click **Add** to add the name to the user list. Then click **OK**. The **Assignment status** window opens.
3. If there is no event defined for the user, create an event - on the context menu item, select **Create event**, set the event status to **Enabled** and click **OK**.
4. Send some sample messages to test the operation of the release script. The way of sending the test messages depends on the event type:
  - To use the Inbound Release event of a user, send a fax to the user's fax number.
  - To use the Outbound Release event of a user, log in to TCFW as this user, and compose and send a message to an external fax number.
5. Make sure that TC/LINK-RS is active.  
The event messages are routed to the TC/LINK-RS message queue, and TC/LINK-RS invokes the release script.
6. Check the resulting documents in Documentum.

# Application Maintenance

This section describes how to repair and remove the Kofax Export Connector 8.0.0 for Documentum.



**Figure 1. Application Maintenance Dialog Box**

## Repairing the Release Script

The Repair option replaces missing, renamed, or deleted files.

**To repair the release script, do the following:**

1. Insert your Kofax Export Connector 8.0.0 for Documentum 5.1-5.3 installation CD into your CD drive.
2. From your Windows task bar, select **Start | Run**, browse to the Documentum\Documentum5 folder on the CD, and run **Setup.exe**.

Setup will detect an existing installation and the **Application Maintenance** dialog box is displayed as shown in [Figure 1](#).

3. Select **Repair** and then click **Next**.
4. Follow the instructions on the screen to repair the release script.
5. When the repair is complete, a message is displayed indicating the release script was successfully installed.

## Removing the Release Script

The Remove option will delete the release script.

### To remove the release script, do the following:

1. Insert your Kofax Export Connector 8.0.0 for Documentum 5.1-5.3 installation CD into your CD drive.
2. From your Windows task bar, select **Start | Run**, browse to the Documentum\Documentum5 folder on the CD, and run **Setup.exe**.  
Setup will detect an existing installation and the **Application Maintenance** dialog box is displayed as shown in [Figure 1](#).
3. Select **Remove** and then click **Next**.
4. Follow the instructions on the screen to delete the release script.
5. When uninstallation is complete, a message is displayed that indicates the release script was successfully uninstalled.

Alternatively, you can use the Add or Remove Programs utility from the Windows Control Panel to uninstall your Kofax Export Connector 8.0.0 for Documentum.

Refer to Microsoft documentation for more information about the Add or Remove Programs utility.

See [Problems When Uninstalling the Release Script](#) for information about a known problem.

**Note** After uninstalling, your Kofax Export Connector 8.0.0 for Documentum release script will continue to display in the TCReleaseConfig application, although it will not be functional. To remove the release script from the list, you must select the applicable release script from the **Release scripts** panel in TCReleaseConfig and click **Delete**.

## Chapter 9

# Known Problems

This section contains information about known problems with the Kofax Export Connector 8.0.0 for Documentum.

## Problems When Installing On Windows XP

If you are installing the Kofax Export Connector 8.0.0 for Documentum on a Windows XP Professional operating system and you specify a mapped drive, you will receive the following error message. (SPR 31250)

```
Error 1904. Module < mapped drive> failed to register. HRESULT -2147467259. Contact your support personnel.
```

**Workaround:** The error message is incorrect and can simply be ignored. Click the Ignore button and the release script will successfully install and register the release script.

If you click the Abort button, the installation will end. If you click the Retry button, you will receive the error message again.

## Problems When Uninstalling the Release Script

If you click the Cancel button while you are uninstalling the release script, all the release script original files will remain properly installed on the system. However, depending on the point during the uninstallation that the Cancel button is clicked, the release script may be un-registered.

In such a case, once you attempt to log on to the release script, login will fail. (SPR 31221)

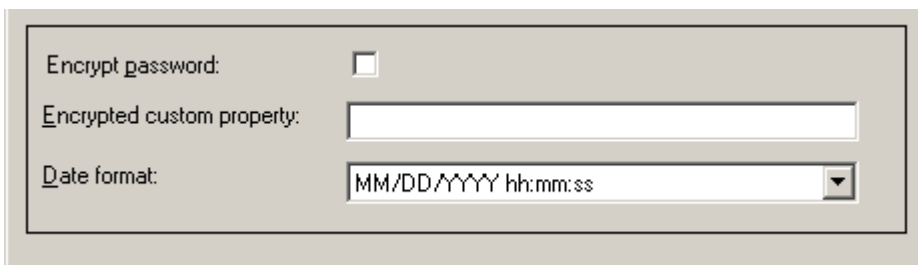
**Workaround:** If the problem occurs, run Repair.

See [Repairing the Release Script](#) for more information.

## Documentum DM\_TIME

If a time/date field shall be linked to the Documentum DM\_TIME index, the date format must be configured correctly for the script, otherwise release fails.

The date format for a release script can be configured in TCReleaseConfig. In the Release scripts tab, select the Documentum 5.1-5.3 release script and click Display. In the Date format combo box at the bottom of the window, select the value "MM/DD/YYYY hh:mm:ss".

A screenshot of a settings dialog box with a light gray background. It contains three items: 'Encrypt password:' with an unchecked checkbox, 'Encrypted custom property:' with an empty text input field, and 'Date format:' with a dropdown menu showing 'MM/DD/YYYY hh:mm:ss' and a downward arrow.

**Figure 11. Date format**

## Versioning Documents with Duplicate Names

If versioning is enabled and you attempt to release a document with the same name as one that already exists in the Documentum repository, the document being released may not be versioned.

This is because Documentum allows duplicate document names within a folder, which may cause problems when searching for documents with identical names. (SPR 00009808)

For example, assume that the Documentum repository contains two documents named Doc01. When releasing documents, the release script will search the repository until it finds the first occurrence of a document with the name Doc01. Then, the script will use the document ID of that document to search within the virtual document for an occurrence of the document. If the document ID exists in the virtual document, the release script will version the document.

However, if the document ID does not exist in the virtual document, the script will assume that the document being released is a new document and create a duplicate document within the virtual document.

**Workaround:** To ensure uniqueness within a virtual document, define search fields that determine if a released document is a duplicate or needs to be versioned. To define search fields, click the Search Fields button from the Document Settings tab. The Select Search Fields dialog box will display, allowing you to select Documentum properties to use as search fields. All Documentum properties associated with the selected object type will be available.

For more information, click the Help button from the Document Settings tab.

## Search Fields Fail with Repeating Attributes

When using repeating attributes that contain multiple values for search fields, documents will not be versioned properly at release. Instead, duplicate documents will be created. No error will be generated. (SPR 00009793)

**Workaround:** With search fields, use single values for repeating attributes.

## Releasing to a Workflow Requires Input Port 0

Released documents can be sent to a Documentum workflow, as long as the initial step of the workflow accepts documents on input port 0. If this is not the case, the following error will occur, release will fail. (SPR 26786)

```
The package < package name> is not in the specified input port, Input: < port number>;  
ERRORCODE: 100; NEXT: null] Please update your workflow so the initial step is set to  
input port 0, remove the released documents from 4i, and run the batch again.
```

Refer to the documentation that came with your Documentum product for details about defining workflows.

## Image Folders Left Behind in Release Working Directory

When releasing single page images only, the image folders for those images will be left behind in the Release Working directory. Over time, many empty folders may accumulate in the Release Working directory. (SPR 00009737)

**Workaround:** Manually delete empty folders in the Release Working directory. The Release Working directory is specified from the General Settings tab during release setup.

## Creating Versions When Releasing Existing Documents

The release operation does not properly create a new version of an existing document, instead it creates a duplicate document name even if the “allow duplicate documents” check box is unchecked. The problem occurs when using the default search field, “object\_name,” to identify that a document of the specified name already exists. (SPR 00009785)

**Workaround:** When using the default search field to locate documents with duplicate names and the “allow duplicate documents” check box is unchecked, you should define at least one additional search field with a specific value that matches the document that needs to be versioned.

To define search fields, click the Search Fields button from the Document Settings tab. The Select Search Fields dialog box will display, allowing you to select the Documentum properties to use as search fields.

For more information on specifying search fields, click the Help button from the Document Settings tab.

## Viewing Single Page Documents

The Myriad Document Viewer is required for the Documentum Desktop Client 5.2.x to view documents that have been released as single page TIFF images. When using a standard viewer, only the first page of a multipage TIFF image can be viewed. (SPR 00010016)

## Latest Version Option

If the latest version of the released document is not the current version and you select the “Latest version” option on the Document Settings tab, the release script will automatically create a new version of the released document corresponding to the option marked “Current version” in Documentum. (SPR 00009962)

## Dynamically Select Object Type

The “Dynamically select object type at release using the following Ascent Value” check box on the Document Settings tab allows you to dynamically assign an object type to your released documents at release time. If the object type cannot be matched or resolves to a NULL value at release time, the Release Setup dialog box will receive an error message and the document will not be released. The error message is written to the error log. In addition, if you attempt to delete a linked index field, the login prompt will be displayed so you can login and validate the data in the release script. Once logged in, notice that the assigned object types have been unlinked.

If you click the Cancel button, the release script will prompt you to save the data. If you click “No,” the next time you setup the release script, the “Dynamically select object type at release using the following Ascent Value” check box will not be cleared and the dynamic object types will be unlinked. If you attempt to release, the release will fail with an error message. (SPR 00014585)

**Workaround:** Click the Apply or OK button to allow the Documentum release script to validate the changes.

## Workflows with the Same Name

With Documentum, you can create workflows with identical names. Be aware that problems can develop when a user specifies the wrong workflow at release setup and then releases. This occurs because the Kofax Export Connector 8.0.0 for Documentum uses the workflow name instead of the object’s unique identifier. (SPR 00012262)

**Workaround:** Create unique names for each of your Documentum workflows.

## Unexpected Behavior with the Release Working Directory

If you do not specify a Release working directory on the General Settings tab, the Kofax Export Connector 8.0.0 for Documentum will give you the option to create the directory at release setup. If you click “Yes,” the Kofax Export Connector 8.0.0 for Documentum will create the directory. However, if you click “No,” the release script will still save the changes. (SPR 00009945)