

Kofax Communication Server

TC Player User Manual

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The KOFAX logo is rendered in a bold, blue, sans-serif typeface. The letters are thick and closely spaced, with a consistent weight throughout. The 'K' and 'F' are particularly prominent due to their size and the sharp angles of their strokes.

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Chapter 1

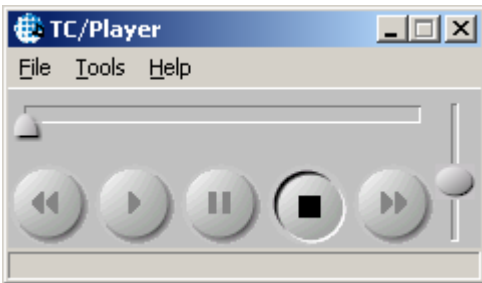
Preface

Voice Player for Kofax Communication Server is not only capable of playing simple file-type voice mail attachments but also streamed audio data from any supported messaging system. In contrast to almost all other audio applications it does not require a multimedia PC as it can play back and record via a phone extension. Additionally, TC Player has been designed to offer a high level of integration with existing mail systems even a configurable interface to offer a familiar look for existing TCfW, Microsoft Exchange and Lotus Notes users.

Important The Kofax Communication Server and its components formerly used the name **TOPCALL**. Some screen shots and texts in this manual may still use the former name.

Chapter 2

Main Window



Buttons

Back: active while playing, skips back the amount of milliseconds specified in Preferences

Play: Start playback.

Pause: Suspend playback.

Stop: Stop playback and go to start or close player if specified in Preferences.

Forward: Skip the amount of milliseconds specified in Preferences.

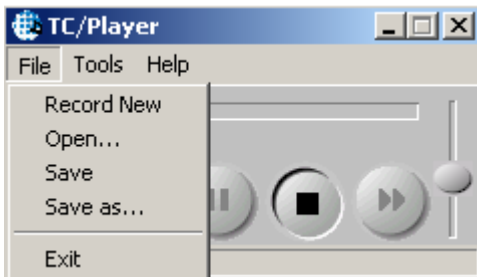
Volume: You can adjust the volume level using the slide bar on the right.

Position: The horizontal slide bar represents the current position in the message.

A timescale is displayed on the bottom.

Record: Start recording.

File Menu



Record New: Allows you to record a new file.

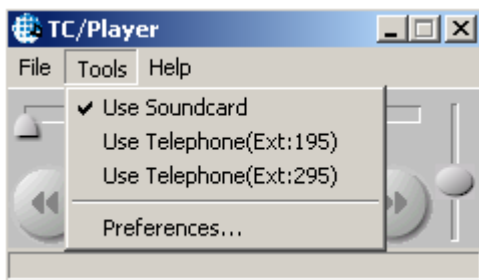
Open: Opens an existing file.

Save: Saves a newly recorded file.

Save as: Saves a file under a specific file name.

Exit: Closes the application.

Tools Menu

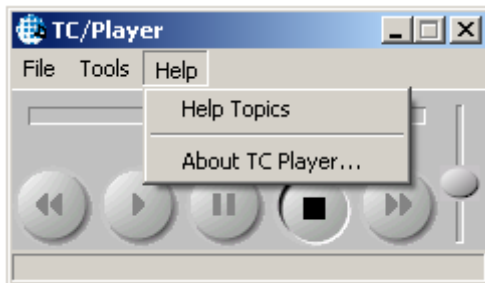


Use Soundcard: Check this to use the soundcard to listen to voice mails.

Use Telephone: Check this to use your phone extension to listen to voice mails.

Preferences: Opens the **TC Preferences** window.

Help Menu

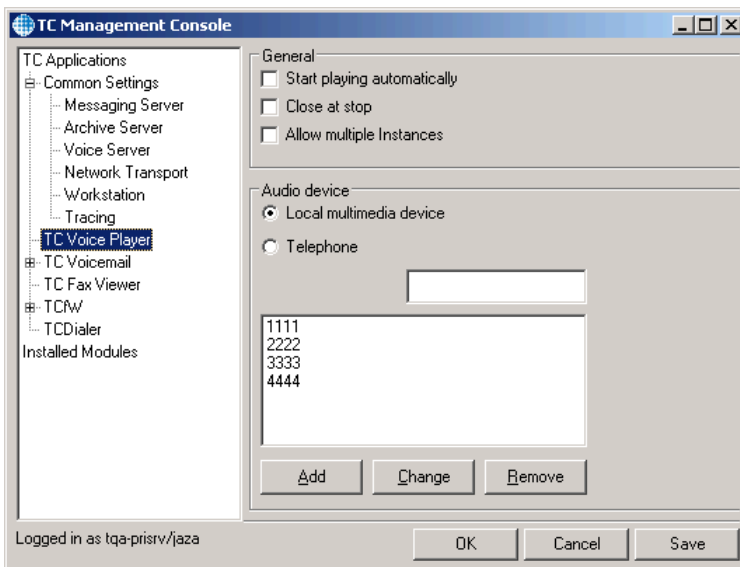


Help Topics: Displays the Player's online help.

About TC Player: Displays product information.

Chapter 3

Settings in the Management Console



Start playing automatically

Start playback as soon as a file or voice message has been opened.

Close at Stop

Close the player at the end of the message or when the user clicks stop

Multimedia Device

Device to be used for playback/recording. This can be either a telephone extension or your local computer system if equipped with a sound card.

Telephone/Extension

Extension to use when playing/recording via telephone

Voice Mail

The tabs regarding Voice Mail are Out of Office and Personal Identification. They will not be dealt with in the Administrator's Manual as they are rather user specific.

(Please see the TCFW User Manual or the Voice Platform Technical Manual for more information.)

Registry Settings

Certain Voice Player settings cannot be configured via the management console.

Registry Key	Type	Default	Description
\Topcall\Player\RecordTimeOut	DWORD	60	This key defines the maximum recording time of TC/ Player in seconds. Change this to a higher value to be able to record for more than 1 minute.

Chapter 4

Using the Command Line

You can also access TC Player via the command line.

- **[Filename]**
You can enter the name of a file to be played on the command line.
- **/Mode=[Play|Record]**
TC Voice Player is started for playback by default.
You can enter '/Mode:Record' and use a filename to record a file.
- **/Visible=[TRUE|FALSE|1|0]**
This parameter specifies whether to show a Player Window or not.
- **/AutoPlay=[TRUE|FALSE|1|0]**
You can use this parameter to override the 'Start Playing Automatically' setting in TC Preferences.
- **/CloseAtStop=[TRUE|FALSE|1|0]**
You can use this parameter to override the setting 'Close at Stop' specified in TC Preferences.
- **/Output=[Telephone:<Extension>|LocalPC]** Default from TC Preferences
You can override the Input/Output Device specified in preferences with this parameter.
- **/GUIStyle=[TOPCALL|Outlook|Notes]**
User interface to show. See the included screenshots in the previous chapters. If you are using the TC Voice Player from within Outlook or Lotus Notes you can display a familiar user interface.

Chapter 5

Changing the Associated File Extensions

There are at least 3 different ways how this is possible

1. Try to open the file. If it is not already associated with an application, Windows will ask for one.
 - Choose “Select a the program from a list” and click “OK”.
 - In the new opened window search for “TCPlayer”.
 - If there is no “TCPlayer” entry, click on “Browse” and select the file “TCPlayer.exe” which is normally located in “C:\Program Files\TOPCALL”.
 - Check “Always use this program ...”.
 - Click “OK”.
2. When a right-click on the “TCS” or “WAV” is done, the context menu displays an entry “Open with ...”
 - Select “Open with”.
 - In the new opened window search for “TCPlayer”.
 - If there is no “TCPlayer” entry, click on “Browse” and select the file “TCPlayer.exe” which is normally located in “C:\Program Files\TOPCALL”.
 - Check “Always use this program ...”.
 - Click “OK”.
3. In the Windows Explorer use the menu “Folder Options”
 - Click in the menu bar of the Windows Explorer “Tools”->“Folder Options..”
 - Click on the tab “File Types”.
 - From the list of extension, select “WAV” or “TCS”.
 - Then click on “Change ...”
 - In the new opened window search for “TCPlayer”.
 - If there is no “TCPlayer” entry, click on “Browse” and select the file “TCPlayer.exe” which is normally located in “C:\Program Files\TOPCALL”.
 - Click “OK”.
 - Click “Close”.