

Tungsten TotalAgility Configuration Utility Guide

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Preface

This guide explains how to use Configuration Utility to update settings across various configuration files for different types of installation and deployment.

Total Agility documentation

Access the full documentation set online, from the Tungsten TotalAgility Documentation page.

You can also access the TotalAgility documentation in offline mode by downloading it from the Tungsten Automation Fulfillment Site for each language separately.

For a full documentation set, and how to access the documentation in offline mode, refer to the *Tungsten TotalAgility 8.1.0 Release Notes*.

Training

Tungsten Automation offers both on-demand and instructor-led training to help you make the most of your product. To learn more about training courses and schedules, visit the <u>Tungsten Automation</u> Learning Cloud.

Getting help with Tungsten Automation products

The <u>Tungsten Automation Knowledge Portal</u> repository contains articles that are updated on a regular basis to keep you informed about Tungsten Automation products. We encourage you to use the Knowledge Portal to obtain answers to your product questions.

To access the Tungsten Automation Knowledge Portal, go to https://knowledge.tungstenautomation.com/.

• The Tungsten Automation Knowledge Portal is optimized for use with Google Chrome, Mozilla Firefox, or Microsoft Edge.

The Tungsten Automation Knowledge Portal provides:

- Powerful search capabilities to help you quickly locate the information you need.

 Type your search terms or phrase into the **Search** box, and then click the search icon.
- Product information, configuration details and documentation, including release news.

 To locate articles, go to the Knowledge Portal home page and select the applicable Solution Family for your product, or click the View All Products button.

From the Knowledge Portal home page, you can:

- Access the Tungsten Automation Community (for all customers).
 On the Resources menu, click the Community link.
- Access the Tungsten Automation Customer Portal (for eligible customers).
 Go to the Support Portal Information page and click Log in to the Customer Portal.
- Access the Tungsten Automation Partner Portal (for eligible partners).
 Go to the <u>Support Portal Information</u> page and click <u>Log in to the Partner Portal</u>.
- Access Tungsten Automation support commitments, lifecycle policies, electronic fulfillment details, and self-service tools.
 - Go to the Support Details page and select the appropriate article.

Configuration Utility

The TotalAgility Configuration Utility allows you to modify or update settings across multiple configuration files at one go instead of updating each file separately. The utility is available at the following location in your installation files: ...\\TungstenTotalAgility-8.1.0\\Utilities\\ConfigurationUtility

You can choose to run the utility in either of the following modes:

- **Configure current installation**: Use this mode to view and/or modify the configuration settings for the current installation of TotalAgility. You can also save or load the settings from an external file. See Configuration settings for the current installation.
- **Docker mode**: Use this mode to create a Docker settings file that can be used to run a container. You can enter your values or load values from an external file.

In the Docker mode, select the **Kubernetes support** check box if you are using Kubernetes secrets to store sensitive information, such as database connection strings, passwords, and more. For example, consider using the MainDBConnectionString application setting as the secret. You must make the required changes to the secret before building the Docker images and deploying them to Kubernetes. (Default: Clear)

When you run the utility for the current installation, the settings are displayed under various tabs based on the deployment type (On-Premise, On-Premise Multi-Tenant, and Integration server) and installation type (Web, Application, and Combined Web Application server). The following configuration files are affected.

Configuration file	Location
Web.config	\\Agility.Server.Web
Agility.Server.Core.WorkerService.exe.config	\\CoreWorkerService
Kofax.CEBPM.CPUServer.ServiceHost.exe.config	\\Transformation Server
Kofax.CEBPM.Reporting.TAService.exe.config	\\Reporting
Agility.Server.StreamingService.exe.config	\\Agility.Server.Web for a Web server\\CoreWorkerService for an Application server
Agility.Server.Core.ExportService.exe.config	\\CoreWorkerService
Agility.Server.Core.Executor.exe.config	\\CoreWorkerService\\Agility.Server.Web\\Reporting\\Transformation Server

When you run the utility in Docker mode, the DockerSettings.env file is generated with the modified settings.

We recommend that you verify whether you can remotely connect to the database server where the databases were set up using SQL Server Management Studio that uses the IP address. This verifies that the Docker containers are connected to the database server without any issues. The user running the Configuration Utility must have read and write permissions on the configuration files, and access to the TotalAgility databases (for an on-premise environment) and Master Tenant databases (for an on-premise multi-tenant environment).



- We recommend that you use IP addresses for the database servers since machine names are usually unresolvable inside a Docker container.
- Firewall should allow remote access to SQL Server.
- Configure SQL Server to allow remote access with Mixed mode since the user is also allowed to access without Windows Authentication.
- To use split databases, let the Main and Finished Jobs databases point to the same database and reside on the same database server. This is because Microsoft does not currently support MSDTC on Docker containers.
- For instances where a machine name is required, use the machine name of the container. For example, in the Docker run command below, "container1" is the machine name of the container.

```
docker run -it --hostname "container1" --env-file "C:\Docker\TotalAgility
\dockersettings.env" -p 5000:80 totalagilityop
```

• Enable the TCP/IP protocols for SQL Server, as the Named pipes protocol does not work.

Run the Configuration Utility

- 1. From your TotalAgility installation files, navigate to TotalAgility\Utilities \ConfigurationUtility.
 - if you run the Configuration Utility in Docker mode, we recommend that you do not modify the installation folder structure, as the utility works from its location.
- 2. Run TotalAgilityConfigurationUtility.exe. The Configuration Editor Tool dialog box appears.

3. Do either of the following:

Option	Description
View or modify the configuration settings for	 a. Select Configure current installation (default). b. Click OK. On prompt, confirm whether you want to stop the services automatically.
the current installation of TotalAgility.	We recommend that you choose to stop the services automatically if you want to change the settings. If you only want to view the settings, there is no need to stop the services.
	The Configuration window displays the settings that are grouped by tabs based on the deployment type and installation type.
	c. The Common tab displays the settings that are common across multiple configuration files. Click each tab and make the changes, as needed. Alternatively, to load the modified settings from an existing file, click Load From Text File and select the text file in which the configuration changes were already made.
	d. To save the new configuration settings to a text file and reuse them when needed, click Save To Text File.
	 e. Click Save. The configuration files are updated with the modified settings. The system generates a log file that reports errors (if any). f. The updated changes will only take effect when the services are restarted. On the prompt, click Yes to confirm the automatic restart of the services.
Run the utility in Docker mode to create a Docker settings file that can be used to run a container.	 a. Select Docker mode. b. Click OK. The Configuration window displays the settings that are grouped by tabs based on the Docker container type. By default, the settings for full installation type are displayed. c. On the Docker Container Type list, select the container type. Available container types are Full Install (default), Web, Web and App, App, RTTS, Reporting, Transformation Server, and Licensing. Based on the selected Docker container type, the configuration settings with default values are displayed under various tabs as applicable. However, you can modify the setting values as needed. d. The Common tab displays the settings that are common across multiple configuration files. Click each tab and make the changes to the configuration settings, as needed. Alternatively, to load the modified settings from an existing file, click Load From Text File and select the text file in which the configuration changes were already made. e. To save the new configuration settings to a text file and reuse them, click Save To Text File. f. Click Save Docker Settings. The DockerSettings.env file is generated successfully with the modified settings.
	The Docker Settings. The DockerSettings.env file is generated successfully with the modified settings. The system generates a log file that reports errors (if any).

Run the Configuration Utility in silent mode

You can run the Configuration Utility in silent mode in Docker or non-Docker mode. This allows the same configuration to be automatically applied to multiple instances of a TotalAgility server that have the same configuration settings. For example, in a TotalAgility deployment, a customer may have multiple Core Worker servers that share the same configuration settings. In such a case, silent mode configuration allows you to automatically apply the configuration to similar configuration files.

- **1.** On the Command Prompt, change the command line to the root directory of the KTAConfigurationUtility.exe file.
- **2.** Do either of the following:
 - For non-Docker mode, run TotalAgility.ConfigurationUtility.exe "/Silent" "<text file path>/ConfigSettings_OnPremise_ FullInstall.txt" "false" where, ConfigSettings_OnPremise_FullInstall.txt is the text file with configuration settings.
 - For Docker mode, run TotalAgility.ConfigurationUtility.exe "/Silent" "<text file path>/ConfigSettings_ OnPremise_FullInstall.txt" "true" where ConfigSettings_OnPremise_FullInstall.txt is the text file with configuration settings.

The Configuration Utility is run automatically, and the configuration settings are updated as per the settings in the text file for non-Docker mode. In Docker mode, the DockerSettings.env file is generated with the settings specified in the text file.

The system generates a log file that reports errors (if any).

Configuration settings for the current installation

This section describes the configuration settings for various deployments and installation types.

See the following configuration settings:

- · On-premise settings
- On-premise multi-tenant settings
- Transformation Server only settings
- Real Time Transformation Service settings
- Integration Server settings
- · Reporting Server settings

On-premise

This section describes the configuration settings for a TotalAgility on-premise deployment type.

Common

This tab displays the databases installed for a TotalAgility on-premise installation. These settings appear for the Web server, Application server, and combined Web Application server installation types.

Label	Configuration setting	Description
Main	MainDBConnectionString	Specifies the Main database connection string for the TotalAgility database server. If you want to provide the database server for each database do the following: Change the database name; click ellipsis for Server and select the SQL server database server to install from the list of available servers; in the Security group, on the Authentication list, either use Windows Authentication or SQL Server Authentication if the database server mode is SQL Server NonSSL, or use SQL Server Authentication/Azure Active Directory - Password if the database server mode is SQL Azure. Provide the user name and password for the SQL Server Authentication and Azure Active Directory - Password options and then click OK.
		To change a database in Docker mode, change the database name and point to the server where the database resides. Specify the IP address of the database server in Docker mode as the machine name is not supported in Docker.
		Do this for all the databases.
Audit	AuditDBConnectionString	Specifies the Audit database connection string for the TotalAgility database server.
Finished Jobs	ArchiveDBConnectionString	Specifies the Archive database connection string for the TotalAgility database server.
Data Layer	Reads from the table SERVER_DATA of Main database. i If you provide the incorrect details for the main DB , or if the main DB is not accessible, from where the configuration tool is run, an error occurs.	Specifies the Data Layer database connection string for the TotalAgility database server.
Reporting	ReportingMainDBConnectionString	Specifies the Reporting database connection string for the TotalAgility database server.
Staging	ReportingStagingDBConnectionSt ring	Specifies the Reporting Staging database connection string for the TotalAgility database server.

Based on the installation type, the changes to settings apply to the following configuration files:

- Web.config
- Agility.Server.Core.WorkerService.exe.config

- Kofax.CEBPM.CPUServer.ServiceHost.exe.config
- Kofax.CEBPM.Reporting.TAService.exe.config
- Agility.Server.StreamingService.exe.config
- Agility.Server.Core.ExportService.exe.config

The value for the Documents database is maintained within ${\tt SERVER_DATA.CEBPM_SETTINGS}$ column.

Web

This tab is only available for TotalAgility on-premise Web server and combined Web Application server installation types.

Label	Configuration setting	Description
Core Services Location	CoreServicesLocation	Specifies the location for the core services. This setting is only available for a Web server installation. Provide the HTTPS core services location if you have enabled SSL. See Additional information on configuring the Core service location
Cross Origin Resource Sharing	CorsAllowedOrigins	Specifies the domains permitted to perform Cross-Origin Resource Sharing. For example, when there are two domains, to allow access to the Tungsten TotalAgility SDK APIs on your Application server, configure the setting as follows: <add key="CorsAllowedOrigins" value="http://sub-domain1.sub-domain2.domain1.com, http://domain2"></add> To allow ALL domains to have access, configure the setting as follows: <add key="CorsAllowedOrigins" value="*"></add> The setting with (value="") means CORS is not enabled.
Online Help URL	OnlineHelpURL	Specifies the location for the TotalAgility online help.
Minify Deployed Forms	MinifyDeployedForms	Specifies whether the JavaScript files deployed by the Form Designer should be minified.

Label	Configuration setting	Description
Anti-CSRF Target Host Name	TargetHostName	Specifies the target name (FQDN of the Web Server) for validating the Anti-CSRF tokens. This name should be the host/domain name of the TotalAgility Web server. The hostname should have the same host/domain as specified in the browser URL.
Anti-CSRF Target Port Number	TargetPortNo	Specifies the target port number (website port number) for validating the Anti-CSRF tokens. This should be the port number of the TotalAgility Web server. Specify a port number only if it is required in the browser URL. i The port should have the same port number as the browser URL.
Use Host Prefix for Cookies	UseHostPrefixforCookies	Enables "Host Prefix for Cookies", a browser functionality that makes the cookies more secure by prefixing the TotalAgility cookie names with "HOST-". When a cookie name starts with this flag, it triggers an additional browser policy on the cookie in supporting browsers. A Hostprefixed cookie is only accessible by the same domain it is set on, which means a subdomain can no longer overwrite the cookie value. It also makes a cookie accessible from HTTPS sites only. This protects the cookie even if an attacker uses a forged insecure site to overwrite a secure cookie. i By default, the "Host Prefix for Cookies" setting is not enabled. This means the cookies created by TotalAgility have the path specified to "/TotalAgility" where cookies are stored in "/TotalAgility" (website name); otherwise, any application hosted on the same server can access the cookies. If the setting is enabled, the cookies created by TotalAgility have the path set to "/" because "_HOST" prefix for a cookie always requires cookie path to be set to '/'.
TCM Server URL	TCMServerURL	Enter the TCM (Tungsten Communications Manager) server URL in the following format: http(s):// <tcmserver>:<portnum> Provide the IP address and port number of the TCM server.</portnum></tcmserver>
TCM Proxy URL	TCMProxyURL	Specifies the location of the TCM Proxy used by the TCM control to communicate with the TCM server.

Label	Configuration setting	Description
Enable Replay Protection	EnableReplayProtection	Enables per HTTP request validation to prevent replay attacks. (Default: clear)
 Inbound Authentication HTTP with manual logon HTTPS with manual logon HTTP with Windows Authentication HTTPS with Windows Authentication HTTP with manual and Windows Authentication HTTPS with manual and Windows Authentication HTTPS with manual and Windows Authentication 	Refers to the security section under system.serviceModel/bindings	 Specify the authentication mode for the server. Before changing the authentication mode from HTTP to HTTPS or vice versa, you must enable SSL in the IIS; otherwise, the server may remain unsecure. You must also update the coreserviceslocation and Streaming service base address. To use the "manual and Windows authentication" type, you must enable both Anonymous and Windows Authentication modes in the IIS. If you change the authentication type to "manual and Windows authentication", you are redirected to manual login if Windows authentication fails. Provide the Streaming service URL on the Streaming tab with HTTP or HTTPS based on the Inbound authentication selected.
 Outbound Authentication HTTP with manual logon HTTPS with manual logon HTTP with Windows Authentication HTTPS with Windows Authentication 	Refers to the security section under system.serviceModel/bindings	Specify the communication between the Web server and the App server. This setting updates the relevant Core Services bindings in TotalAgility Web and Streaming service configuration files. This setting is available for a Web server. If you select the Outbound authentication as HTTP, then the Core Services Location URL on the Web tab should also be with HTTP, and vice versa.

The changes to settings apply to the following configuration files:

- Web.config
- Agility.Server.StreamingService.exe.config

Additional information on configuring the Core services location

In a non-Docker mode, when you configure the Core Service location on a Web server, set the location during installation as shown in the examples below:

- For Non-SSL: http://<AppserverMachineName>/<TotalAgilityWebsiteName>/services/core
- For SSL: https://<AppserverMachineName>/<TotalAgilityWebsiteName>/services/core

In Docker mode, use Configuration Utility to set the location by specifying the Host machine name and Application Server container port number. By doing so you need not update the host files or DNS entries on the App or Web containers if the IP is changed for an App container. For example:

• For Non SSL: http://<AppServerHostMachine>:5000/<TotalAgilityWebsiteName>/ services/core

Where 5000 is the port number of the Application server container.

• For SSL: https://<AppServerHostMachine>:5000/<TotalAgilityWebsiteName>/ services/core

Where 5000 is the port number of the Application server container.

The App server name must resolve on the Web server; this is done automatically if they are on the same domain. If needed, this can be done manually by updating the host file on the Web server or using DNS server.

- For non-Docker mode, add the IP address of the Application server name.
- For Docker mode, add the IP address of the host machine name.

App

This tab is only available for a TotalAgility on-premise Application server and combined Web Application server installation.

Label	Configuration setting	Description
Transformation Server Port	TSExternalServicePortForSyncPr ocessing	This setting specifies the port number to access the local Transformation Server instance. (Default value: 9001)
Outgoing HTTP Connection Limit	OutgoingHttpConnectionLimit	This setting specifies the number of outgoing HTTP connections to the target RPA server when using RPA integration for outgoing HTTP requests.
Inbound Authentication HTTP with manual logon HTTPS with manual logon HTTP with Windows Authentication HTTPS with Windows Authentication	Refers to the security section under system.serviceModel/bindings	Specify the communication between the Web server and the App server. This setting updates the relevant Core Services bindings in TotalAgility Web.config and Streaming service configuration files. This setting is only available only for the Web server. On the Streaming tab, specify the Streaming service URL with HTTP or HTTPS based on the Inbound authentication selected.
Enable LoggingNo loggingLogging with I/OLogging without I/O	EnableLogging	This setting enables unity logging which improves error reporting by diagnosing unity dependency errors in TotalAgility. By default, no log file is generated for the unity dependency errors, and the log file path defaults to the current folder. However, you can choose to generate the log file with or without input and output.

The changes to settings apply to the following configuration files:

- Web.config
- Agility.Server.Core.WorkerService.exe.config
- Agility.Server.Core.ExportService.exe.config
- Agility.Server.StreamingService.exe.config
- Kofax.CEBPM.Reporting.TAService.exe.config

Core Worker

This tab is only available for TotalAgility on-premise Application server and combined Web Application server installation.

Label	Configuration setting	Description
Worker Task Poll Interval	CoreWorkerIntervalInSeconds	Specifies how often the system should check for the in-memory worker tasks that are due.
Database Worker Task Poll Interval	CoreWorkerDBIntervalInSeconds	Specifies how often the system should poll for a due database worker task.
Worker Task Timeout Interval	CoreWorkerResetTaskIntervalInSeconds	Specifies how often the system checks for timed-out worker tasks.
		By default, the timeout interval assigned to each worker task is 300 seconds.
Poll Timeout Activities Reset Interval	CoreWorkerResetActivityIntervalIn Seconds	Specifies how often the Core Worker checks for the timed-out activities.
Activity Timeout Interval	CoreWorkerActivityTimeoutInterval InMinutes	Defines the duration after which the activity is timed out. The activity is only freed once the corresponding task executes.
Maximum messages/ documents to import	MaximumNumberofMessagesToIm port	Specifies the maximum number of documents or messages to import for document ingest.
Maximum Work Queue Task Size	CoreWorkerWorkQueueSize	Specifies the maximum number of tasks that can be taken by the Core Worker.
Maximum Evaluate Job Task Size	MaximumNumberofEvaluateJobTask sToTake	Specifies the maximum number of Evaluate Job tasks to take.

Label	Configuration setting	Description
Activity Order	CoreWorkerActivityOrder	Specifies the order in which the activities are taken for processing: • Activity Priority = 0 • Activity Due Date = 1 • Activity Priority Due Date = 2 • Activity Due Date Priority = 3 • Job Priority = 4 • Job Due Date = 5 • Job Priority Due Date = 6 • Job Due Date Priority = 7
Maximum Activities to Lock	MaximumNumberOfActivitiesToLock	Specifies the number of automatic activities to lock when the Core Worker polls for the execution of automatic activities. The default value is 32.
Import Connector Name	ImportConnectorName	Allows the administrators to explicitly specify which import connection the Core Worker should use. (Default: All) This setting is useful when multiple Core Workers are set up.
Performance Logging Enabled	PerformanceLoggingEnabled	 Enables Performance counters logging into the log file. For more information on performance monitoring counters, refer to the following guides: Performance counter usage section in the <i>Tungsten TotalAgility Administrator's Guide</i>. Add performance monitoring counters in the <i>Tungsten TotalAgility Installation Guide</i>.
Thread Pool Monitoring Interval	CoreWorkerThreadPoolMonitoring Interval InSeconds	Defines how often a thread pool should monitor the threads in it. Currently, the monitoring is done to check for thread timeout and this applies only to the thread pools of automatic activity type. The default value is 60.
Archive Delete Worker Tasks to Retrieve	ArchiveDeleteWorkerTasksToRetriev e	Specifies the number of Archive Jobs and DeleteItem non-system level worker tasks to retrieve for execution. The default value is 50.

Label	Configuration setting	Description
Archive Delete Retry Interval in Seconds	ArchiveDeleteRetryIntervalInSecon ds	Specifies the maximum duration in seconds to calculate the next due date for executing Archive Jobs and DeleteItem non-system level worker tasks. The default value is 0.
Auto Activities Pool ID	AutoActivitiesPoolId	This setting specifies the thread pool ID for automatic activities.
Auto Activities Pool Name	AutoActivitiesPoolName	This setting specifies the thread pool name for automatic activities.
Upgrade Jobs Thread Pool Size	UpgradeJobsThreadPoolSize	This setting specifies the size of the upgrade job thread pool. If the thread pool size is full, the core worker waits until there is space to add more tasks.
Enable Replay Protection	EnableReplayProtection	This setting enables per HTTP request validation to prevent replay attacks. (Default: Clear)
Request Token Timeout Interval in Minutes	RequestTokenTimeoutIntervalinM inutes	This setting specifies the interval that orphaned request tokens used for replay protection should be cleared.
Outgoing HTTP Connection Limit	OutgoingHttpConnectionLimit	This setting specifies the number of outgoing HTTP connections to the target RPA server when using RPA integration for outgoing HTTP requests.
Enable LoggingNo loggingLogging with I/OLogging without I/O	EnableLogging	This setting enables unity logging which improves error reporting by diagnosing unity dependency errors in TotalAgility. By default, there is no log file generated for unity dependency errors, and the log file path defaults to the current folder. However, you can choose to generate a log file with or without input and output.
Auto Activity Thread Pool Size	CoreWorkerMaxAutoActivityThrea dPoolSize	This setting specifies the maximum size of the automatic activity thread pool. If the thread pool size is full, the core worker will wait until there is space to add more tasks.
Job Thread Pool Size	CoreWorkerMaxJobThreadPoolSize	This setting specifies the maximum size of the job thread pool. If the thread pool size is full, the core worker will wait until there is space to add more tasks.
Process Activities Thread Pool Size	CoreWorkerMaxProcessActivitiesThr eadPoolSize	This setting specifies the maximum size of the process activities thread pool. If the thread pool size is full, the core worker will wait until there is space to add more tasks.

The changes to settings only apply to Agility. Server. Core. WorkerService. exe. config.

Export Worker

This tab is only available for a TotalAgility on-premise Application server and combined Web Application server installation.

Label	Configuration setting	Description
Activity Order	CoreWorkerActivityOrder	Specifies the order in which the activities are taken for processing:
		Activity Priority= 0
		Activity Due Date= 1
		Activity Priority Due Date= 2
		Activity Due Date Priority= 3
		Job Priority= 4
		• Job Due Date= 5
		• Job Priority Due Date= 6
		• Job Due Date Priority= 7
Poll Timeout Activities Reset Interval	CoreWorkerResetActivityIntervalIn Seconds	Specifies how often the Core Worker checks for the timed-out activities.
Activity Timeout Interval	CoreWorkerActivityTimeoutInterval InMinutes	Defines the duration after which activity is timed out. The activity is only freed once the corresponding task executes.
Performance Logging Enabled	PerformanceLoggingEnabled	Enable Performance counters logging into the log file.
		For more information on performance monitoring counters, refer to the following guides:
		• Performance counter usage section in the <i>Tungsten TotalAgility Administrator's Guide</i> .
		Add performance monitoring counters in the <i>Tungsten TotalAgility Installation Guide</i> .

The changes to settings apply to the following configuration files:

- Agility.Server.Web\bin\Agility.Server.ExportConnector.exe.config
- CoreWorkerService\Agility.Server.Core.ExportWorker.Host.exe.config

Transformation Server

You can install the Transformation Server when you install TotalAgility or install the Transformation Server separately. You can also install the Transformation Server in a different mode if you select the Real time Transformation Service mode when installing TotalAgility.

This tab is only available when you install the Transformation Server when installing TotalAgility for a TotalAgility Application server and Combined Web Application server installation.

When you install the Transformation Server independently, to modify the configuration settings, see Transformation Server only.

When you select to install TotalAgility in the Real Time Transformation Service Mode, to modify the configuration settings, see Real Time Transformation Service.

Label	Configuration setting	Description
Pool Name	PoolName	Specifies the pool from which the Transformation Server will process.
Maximum Number of Slots	MaxProcessingSlotsNumber	Specifies the number of CPU-intensive background processes that may run concurrently, excluding the idle background processes. (Default: 0) The maximum number of processing slots is determined using the following formula: (int) Math.Round (Environment. ProcessorCount * 1.25)
Activity Order	TransformationServiceActivityO rder	Specifies the order in which the activities are taken for processing: • Activity Priority = 0 • Activity Due Date = 1 • Activity Priority Due Date = 2 • Activity Due Date Priority = 3 • Job Priority = 4 • Job Due Date = 5 • Job Priority Due Date = 6 • Job Due Date Priority = 7
Number of Reserved Slots	ReservedSlotsNumber	Enter the number of slots on the Transformation Server that are reserved for pushed high-priority activities (such as synchronous calls).
TCP / IP Port Number	Refers to the Port number of the base address under the following section: system.serviceModel/services/service/host/baseAddresses	Specifies the port number of the base address of the Transformation Service. Provide the port number of the Transformation Server.
Activity Timeout Interval In Minutes	ResetActivitesIntervalMinutes	This setting defines the duration after which the activity is timed out. The activity is only freed once the corresponding task is executed.
Poll Timeout Activities Reset Interval In Minutes	TakenActivitiesResetTimeoutInM inutes	This setting specifies how often the Transformation Server checks for timed-out activities.
Enable Online Learning	OnlineLearningExecutionEnabled	If selected, enables processing of the Online Learning task in this Transformation Server instance.

Label	Configuration setting	Description
Enable Processing of Synchronous Activities	EnableSynchronousCalls	If selected, enables the processing of synchronous "pushed" calls.
Process Only Synchronous Activities	SynchronousOnlyProcessing	If selected, specifies that the Transformation Server is only used for Synchronous Capture processing and does not poll for automatic activities.

The changes to settings only apply to the Transformation. Service Host. exe. config.

Streaming

This tab is available for TotalAgility on-premise Application server, Web server, and combined Web Application server installation types.

Label	Configuration setting	Description
Base Address	Refers to the baseAddress under the following section: system.serviceModel/services/service/host/baseAddresses.	Enter the base address of the Streaming Service in the following format: http(s):// <server>:<portnum> Provide the FQDN and port number of the server.</portnum></server>
Enable LoggingNo loggingLogging with I/OLogging without I/O	EnableLogging	Enables unity logging which improves error reporting by diagnosing unity dependency errors in TotalAgility. By default, there is no log file generated for unity dependency errors, and the log file path defaults to the current folder. However, you can choose to generate a log file with or without input and output.
Package Content MaxSize in Mb	PackageContentMaxSize	The maximum size of the file that can be imported. If the size of the file is more than the set limit, an error appears, and the system restricts those files from being imported. (Default: 2000)

The changes to the settings only apply to Agility. Server. Streaming Service. exe. config.

Job Thread Pool

A job thread performs multiple operations at a time, such as job evaluation, raising an exception job, or ingestion through Tungsten Import Connector. Multiple operations can lead to bottlenecks in the production systems. For example, when there are thousands of jobs to be archived, ingestion and job evaluation take a longer time because the job threads are busy archiving jobs. Adding custom job thread pools helps in achieving better throughput and prioritizing the background tasks.

You can add custom job thread pools, specify the number of threads in the thread pool and assign the worker task to a thread pool.

This tab is only available for a TotalAgility on-premise Application server and combined Web Application server installation.

Label	Configuration setting	Description
ID	Id	Enter an ID for the thread pool.
Size	Size	Enter the size for the thread pool.
Add	Not applicable	Click Add to add a new thread pool.
Update	Not applicable	Click Update to update the selected thread pool.
Delete	Not applicable	Click Delete to delete the selected thread pool.
Tasks : The following worker task	ks are assigned to a th	read pool.
Archive Job Task	WorkerTasks	Archives a job once the job is completed.
Evaluate Job Task	WorkerTasks	Evaluates a job.
Create Exception Task	WorkerTasks	Raises an exception job.
Create Job Task	WorkerTasks	Creates an associated job for a received document.
Ingest System Task	WorkerTasks	Executes the Ingest system task.
Capture Batch Task	WorkerTasks	Unloads a timed-out Capture activity session.
Delete Item Task	WorkerTasks	Deletes an item based on a retention policy.
Process State Action Task	WorkerTasks	Processes the action for a job state change.
Terminate Job Task	WorkerTasks	Terminates the job once the job is completed.
Delete Capture Binary Task	WorkerTasks	Deletes the Capture binary data.
Activate Suspended Task	WorkerTasks	Activates a job that is suspended based on suspend reason.
Generative AI Item Task	WorkerTasks	Executes the TotalAgility Designer requests for generating processes via Generative AI.
		This system task is not used to execute the Generative AI activity.

The changes to the settings only apply to Agility.Server.Core.WorkerService.exe.config.

Licensing

Label	Configuration setting	Description
Primary	ServerID	The setting value 1 specifies a primary license server.
Backup	ServerID	The setting value 2 specifies a backup license server.

Label	Configuration setting	Description
Enable HTTPS	ServerID	If selected, the license server is installed with SSL enabled. In the Certificate box, provide the thumbprint of a correctly configured certificate on the computer on which you install TotalAgility.
		You must restart the services for the updated settings to take effect. On restarting the services, the license server port number is automatically updated as 3582 and "EnableHTTPS" is set to true.

Capture Storage

This tab is only available for a TotalAgility on-premise combined Web Application server type.

On installing TotalAgility, the Capture Storage tab displays the following storage types:

- SQL Server
- SQL Server and File System
- · Windows Azure Blob Storage
- Amazon S3

The storage types are displayed in a read-only mode as you cannot change the Capture data storage type, after installing TotalAgility. You can only modify the connection strings and keys. By default, the Capture data is stored in the SQL Server. On upgrading to TotalAgility 8.1.0, you can change the default storage to Windows Azure, Amazon, or SQL Server and File System storage types. Once the storage type is changed, you cannot undo or re-modify it.

On installing TotalAgility, you can modify the **Cloud Account Settings** for the storage types, as applicable. On upgrading TotalAgility, you must configure the cloud account settings.

• You must stop all the Tungsten TotalAgility services on all TotalAgility servers before changing the cloud storage credentials, and then restart the services after changing.

See the following table for the Cloud Account Settings.

Label	Configuration setting	Description
SQL Server	ServerID	By default, the Capture data is stored in the SQL Server.
SQL Server and File System : Co	nfigure the following File storage s	ettings.
Select SQL Server Filegroup to store capture binaries	ServerID	The SQL Server Filegroup to store the Capture binaries.
Capture Storage file size threshold in kilobytes	ServerID	The Capture storage file size threshold in kilobytes. (Default: 51200)
Select SQL Server Filegroup to store capture project training sets	ServerID	The SQL Server Filegroup to store Capture project training sets.

Label	Configuration setting	Description
Maximum Capture Project Size	MaxCaptureProjectSize	The maximum size of the Capture project size allowed in MB. For training sets, it should be between 500 and 10240.
Long Database Transaction Timeout Interval	LongDatabaseTransactionTime outInSeconds	The key that allows setting a longer transaction timeout to store large project training sets.
Windows Azure Blob Storage		
Account Connection String	ServerID	The connection string to connect to the Blob storage service.
Container Name	ServerID	The container name of the storage service. i You cannot change the container name.
Amazon S3		
Access Key	ServerID	The access key set for cloud storage.
Secret Key	ServerID	The secret access key for cloud storage.
Region	ServerID	The S3 region system names.
Bucket Name	ServerID	The cloud storage unit.
		i You cannot change the bucket name.

Integration Service Bindings

This tab is only available in Docker mode for the following Docker container types: Full Install, Web and App, and App.

By default, all the settings on this tab are not selected. Use this tab to enable SSL for the following integration service bindings.

Label	Configuration setting	Description
Exchange notification service	BasicHttpBinding_Exchange NotificationService	Enables SSL for Exchange Notification Service.
SharePoint Communicator Service	BasicHttpBinding_SharePoint CommunicatorService	Enables SSL for SharePoint Communicator Service.
TRIM communicator service	BasicHttpBinding_TRIM CommunicatorService	Enables SSL for TRIM Communicator Service.
Insight data service	BasicHttpBinding_InsightData Service	Enables SSL for Insight Data Service.

The changes to the settings apply to TotalAgility Web.config.

On-premise multi-tenant

This section describes the configuration settings for a TotalAgility on-premise multi-tenant deployment type.

Common

This tab displays the databases installed for a TotalAgility on-premise multi-tenant installation. These configuration settings appear for the Web server, Application server, and combined Web Application server installation types.

Label	Configuration setting	Description
Data Centers		Specifies the Data Center database connection string for the TotalAgility database server.
		To change a database, change the database name and point to the server where the database resides. Specify the IP address of the database server in Docker mode as the machine name is not supported in Docker.
Deployment Type	DeploymentType	Specifies the mode of environment you wish to set up, such as Production or additional deployment.
Deployment Name	DeploymentName	This setting specifies the deployment name for the TotalAgility environment.
TotalAgility Host Name	TotalAgilityHostNameLive	Specifies the hostname for the TotalAgility live environment.
		The hostname will only be updated to the master tenants database if TotalAgility on-premise multitenant is installed along with Tenant Management System; otherwise, the live hostname will be updated to Web.config.
		See Additional information on Host Name Live and Host Name Dev
Multi-Tenant Performance Counters	PerformanceCountersMultitenanted	Specifies whether multi-tenanted performance counter instances can be created for each tenant.

The tenant databases are applied to the following configuration files:

- · Web.config
- Agility.Server.Core.WorkerService.exe.config
- Kofax.CEBPM.CPUServer.ServiceHost.exe.config
- Kofax.CEBPM.Reporting.TAService.exe.config
- Agility.Server.StreamingService.exe.config
- Agility.Server.Core.ExportService.exe.config
- Agility.Server.Core.Executor.exe.config

The hostnames are applied to the following configuration files:

- · Web.config
- Agility.Server.StreamingService.exe.config

Additional information on TotalAgility Host name

In a non-Docker mode, when using TotalAgility host name to access TotalAgility, the format of the name should be hostname: port number.

Host Name: When you are using a load balancer and a public DNS, then the hostname text should be the public DNS, such as tta.app.com; otherwise, the hostname is the hostname of the machine where the TotalAgility Web server is installed.

Port Number:

- Use port number when TotalAgility is installed on a non-standard TCP port.
- Port number can be ignored when TotalAgility is installed on a default port.

In a Docker mode, when using TotalAgility host name to access the TotalAgility containers, the format of text should be as follows: host name: any TCP port number open for the incoming connection on the host machine. To get the host name, do the following:

- 1. On the **Host Name**, go to the Command Prompt.
- 2. Enter the hostname.

Command returns the hostname such as 'MyHostMachine'

To get the port number, use any TCP port number where incoming connections are allowed. However, ensure to use the same port number for the port forwarding while creating the container. For example, if you have given live\dev hostnames as MyHostMachine:5000, port forwarding should be done at port 5000 using switch -p in the run command: docker run --env-file "DockerSettings.env" -p 5000:443 -it tungsten/ta_771.

If you are using a load balancer and a public DNS, then the hostname text should be the public DNS, such as tta.app.com.

TMS (Tenant Management System)

This tab is only available for TotalAgility on-premise multi-tenant Application server and combined Web Application server installation types.

Label	Setting	Description
Master Tenants	MasterTenantDBConnectionString	Specifies the Master Tenant database connection string for the TotalAgility database server. To change a database, change the database name and point to the server where the database resides.
Send Mail Server	SendMailServer	Specifies the email for the SMTP server.
Send Mail User Name	SendMailUserName	Specifies the username for the mail server.
Send Mail Password	SendMailPassword	Specifies the password for the mail server.
Send Mail From Address	SendMailFromAddress	Specifies the sender's address from the mail server.
Send Mail BCC List	SendMailBCCList	Specifies the invisible recipient address from the mail server.
Send Mail Enable SSL	SendMailEnableSSL	Specifies if SSL is enabled or disabled for the mail server.
Send Mail Support International Characters	SendMailSupportInternationalCh aracters	Specifies if international characters are supported for the mail server.
Anti-CSRF Target Host Name	TargetHostName	Specifies the target name (FQDN of the Web Server) for validating the Anti-CSRF tokens. The name should be the host/domain name of the TotalAgility Web server and must match the host/domain specified in the browser URL.
Anti-CSRF Target Port Number	TargetPortNo	Specifies the target port number (website port number) for validating the Anti-CSRF tokens. The port should be the port number of the TotalAgility Web server and must match the port specified in the browser URL. Specify a port number here only if it is required in the browser URL.
Use Host Prefix for Cookies	UseHostPrefixforCookies	Enables "Host Prefix for Cookies", a browser functionality that makes the cookies more secure by prefixing the TotalAgility cookie names with "HOST-". When a cookie name starts with this flag, it triggers an additional browser policy on the cookie in supporting browsers. A Hostprefixed cookie is only accessible by the same domain it is set on, which means a subdomain can no longer overwrite the cookie value. It also makes a cookie accessible from HTTPS sites only. This protects the cookie even if an attacker uses a forged insecure site to overwrite a secure cookie.

Label	Setting	Description
Enable Replay Protection	EnableReplayProtection	Enables per HTTP request validation to prevent replay attacks. (Default: Clear)
Request Token Timeout Interval in Minutes	RequestTokenTimeoutIntervalinM inutes	Specifies the interval that orphaned request tokens used for replay protection should be cleared.
Maximum Additional Environments	MaximumAdditionalEnvironments	Specifies the maximum number of additional environments that can be added to the Tenant Management System.

The changes to settings apply to the following configuration files:

- Agility.Server.Web\Web.config
- Agility.Server.Web.TenantManagement\Web.config

Web

This tab is only available for TotalAgility on-premise multi-tenant Web server and Combined Web Application server installation types.

Label	Configuration setting	Description
Core Services Location	re Services Location CoreServicesLocation	Specifies the location for the core services.
		This setting is only available for a Web server installation. Provide the HTTPS core services location if you have enabled SSL.
		See Additional information on configuring the Core service location
Cross Origin Resource Sharing	CorsAllowedOrigins	Specifies the domains permitted to perform Cross-Origin Resource Sharing.
-		For example, when there are two domains, to allow access to the Tungsten TotalAgility SDK APIs on your Application server, configure the setting as follows:
		<pre><add key="CorsAllowedOrigins" value="http://sub-domain1.sub- domain2.domain1.com,http://domain2"></add></pre>
		To allow ALL domains to have access, configure the setting as follows:
		<pre><add key="CorsAllowedOrigins" value="*"></add></pre>
		The setting with (value="") means CORS is not enabled.

Label	Configuration setting	Description
Online Help URL	OnlineHelpURL	Specifies the location for the TotalAgility online help.
Minify Deployed Forms	MinifyDeployedForms	Specifies whether the Javascript files deployed by the Form Designer should be minified.
Anti-CSRF Target Host Name	TargetHostName	Specifies the target name (FQDN of the Web Server) for validating the Anti-CSRF tokens. The name should be the host/domain name of the TotalAgility web server and must match the host/domain specified in the browser URL.
Anti-CSRF Target Port Number	TargetPortNo	Specifies the target port number (website port number) for validating the Anti-CSRF tokens. The port should be the port number of the TotalAgility Web server and should match the port specified in the browser URL. Specify a port number here only if it is required in the browser URL.
TCM Server URL	TCMServerURL	Specifies the TCM (Tungsten Communications Manager) server URL. Enter the TCM Server URL in the following format: http(s):// <tcmserver>:<portnum>. Provide the IP address and port number of the TCM server. This setting is only available for a Web server installation.</portnum></tcmserver>
TCM Proxy URL	TCMProxyURL	Specifies the location of the TCM (Tungsten Communications Manager) Proxy used by the TCM control to communicate with the TCM server. This setting is only available for a Web server installation.

Label	Configuration setting	Description
Use Host Prefix for Cookies	UseHostPrefixforCookies	Enables "Host Prefix for Cookies", a browser functionality that makes the cookies more secure by prefixing the TotalAgility cookie names with "HOST-". When a cookie name starts with this flag, it triggers an additional browser policy on the cookie in supporting browsers. A Hostprefixed cookie is only accessible by the same domain it is set on, which means a subdomain can no longer overwrite the cookie value. It also makes a cookie accessible from HTTPS sites only. This protects the cookie even if an attacker uses a forged insecure site to overwrite a secure cookie.
		i By default, the "Host Prefix for Cookies" setting is not enabled. This means the cookies created by TotalAgility have the path specified to "/ TotalAgility" where cookies are stored in "/TotalAgility" (website name); otherwise, any application hosted on the same server can access the cookies. If the setting is enabled, the cookies created by TotalAgility have the path set to "/" because "HOST" prefix for a cookie always requires cookie path to be set to '/'.
Enable Replay Protection	EnableReplayProtection	Enables per HTTP request validation to prevent replay attacks. (Default: Clear)

The changes to settings apply to the following configuration files:

- Web.config
- Agility.Server.StreamingService.exe.config

Additional information on configuring the Core service location

For an on-premise multi-tenant deployment, at runtime, the tenant's name is dynamically prepended to the Core service location as shown in the examples below.

- Non-Docker
 - Non-SSL: http://<TenantName.AppServerMachineName>/
 <TotalAgilityWebsiteName>/services/core
 - **SSL**: https://<TenantName.AppServerMachineName>/<TotalAgilityWebsiteName>/ services/core
- Docker
 - Non-SSL: http://<TenantName.AppServerHostMachineName>:5000/ <TotalAgilityWebsiteName>/services/core

Where 5000 is the port number of the Application server container.

• **SSL**: https://<TenantName.AppServerHostMachineName>:5000/ <TotalAgilityWebsiteName>/services/core

Where 5000 is the port number of the Application server container.

Tungsten TotalAgility needs to resolve { TenantName.AppServerName } on both Application and Web servers. Update the host files or DNS entries on the web/app servers. We recommend that you use a wildcard DNS.

- For non-Docker mode, add the IP address of the Application server.
- For Docker mode, add the IP address of the TenantName.HostMachineName in the containers.

The Core Services location should specify the machine name and not IP address for the Application server. The machine IP does not work for on-premise multi-tenant deployment because Tungsten TotalAgility resolves { TenantName.MachineName} on the App/Web servers through the "Live/Dev Host name" setting and not { TenantName.MachineIP }.

App

This tab is only available for TotalAgility on-premise multi-tenant Application server and Combined Web Application server installation types.

Label	Configuration setting	Description
Transformation Server Port	TSExternalServicePortForSyncProcessing	Specifies the port number to access the local Transformation Server instance. The default value is 9001.
Tenant Activation Interval in Seconds	TenantActivationIntervalInSeconds	Specifies the time interval between retries used by the system when a tenant is found to be inaccessible. If the tenant still cannot be accessed after the maximum number of retries, it will be made inactive. If the tenant is found to be accessible before the maximum number of retries, it will be made active again. The default tenant activation interval is 30 seconds.
Tenant Activation Retry Count	TenantActivationRetryCount	Specifies the maximum number of retries used by the system when a tenant is found to be inaccessible. If the tenant still cannot be accessed after the maximum number of retries, it will be made inactive. If the tenant is found to be accessible before the maximum number of retries, it will be made active again. The default retry count is 5.
Online Help URL	OnlineHelpURL	Specifies the location for the TotalAgility online help.

Label	Configuration setting	Description
Enable Replay Protection	EnableReplayProtection	Enables per HTTP request validation to prevent replay attacks. (Default: Clear)
Outgoing HTTP Connection Limit	Outgoinghttpconnectionlimit	Specifies the number of outgoing HTTP connections to the target RPA server when using RPA integration for outgoing HTTP requests.
Enable LoggingNo loggingLogging with I/OLogging without I/O	EnableLogging	Enables unity logging which improves error reporting by diagnosing unity dependency errors in TotalAgility. By default, there is no log file generated for unity dependency errors, and the log file path defaults to the current folder. However, you can choose to generate a log file with or without input and output.
Trace Logging	TRACE_LOGGING	Click Info to view the information about supported trace sources and trace levels for trace logging.

The changes to settings only apply to Agility.Server.Web\Web.config.

Core Worker

This tab is only available for TotalAgility on-premise multi-tenant Application server and Combined Web Application server installation types.

Label	Configuration setting	Description
Auto Activity Thread Pool Size	CoreWorkerMaxAutoActivityThrea dPoolSize	Specifies the maximum size of the automatic activity thread pool. If the thread pool size is full, the core worker will wait until there is space to add more tasks.
Job Thread Pool Size	CoreWorkerMaxJobThreadPoolSize	Specifies the maximum size of the job thread pool. If the thread pool size is full, the core worker will wait until there is space to add more tasks.
Process Activities Thread Pool Size	CoreWorkerMaxProcessActivitiesThr eadPoolSize	Specifies the maximum size of the process activities thread pool. If the thread pool size is full, the core worker will wait until there is space to add more tasks.
Worker Task Poll Interval	CoreWorkerIntervalInSeconds	Specifies how often the system should check for the in-memory worker tasks that are due.
Worker Task Timeout Interval	CoreWorkerResetTaskIntervalInSeco nds	Specifies how often the system checks for timed-out worker tasks. By default, the timeout interval assigned to each worker task is 300 seconds.

Label	Configuration setting	Description
Poll Timeout Activities Reset Interval	CoreWorkerResetActivityIntervalIn Seconds	Specifies how often the Core Worker checks for the timed-out activities. By default, the reset activity interval assigned to each worker task is 300 seconds.
		For an Azure environment, the default reset activity interval assigned to each worker task is 900 seconds. A tenant can still override the default value by setting the expected duration of the activity within the process in TotalAgility Designer. See <i>TotalAgility Designer Help</i> for more information.
Activity Timeout Interval	CoreWorkerActivityTimeoutInterval Minutes	Defines the duration after which the activity is timed out. When an activity times out. The activity is only freed once the corresponding task executes.
Maximum messages/ documents to import	MaximumNumberofMessagesToIm port	Specifies the maximum number of documents/messages to import for Document Ingest.
Maximum Work Queue Task Size	CoreWorkerWorkQueueSize	Specifies the maximum number of tasks that can be taken by the Core Worker.
Maximum Evaluate Job Task Size	MaximumNumberofEvaluateJobTask sToTake	Specifies the maximum number of Evaluate Job tasks to take.
Activity Order	CoreWorkerActivityOrder	Specifies the order in which the activities are taken for processing: • Activity Priority= 0
		Activity Due Date= 1
		Activity Priority Due Date= 2
		Activity Due Date Priority= 3
		• Job Priority= 4
		Job Due Date= 5 Joh Driegity Due Date= 6
		 Job Priority Due Date= 6 Job Due Date Priority= 7
Performance Logging Enabled	PerformanceLoggingEnabled	Enables Performance counters logging into the log file.
33 3		For more information on performance monitoring counters, see the following guides:
		Performance counter usage section in the Tungsten TotalAgility Administrator's Guide.
		Add performance monitoring counters in the <i>Tungsten TotalAgility Installation Guide</i> .

Label	Configuration setting	Description
Thread Pool Monitoring Interval	CoreWorkerThreadPoolMonitoring Interval InSeconds	Defines how often a thread pool should monitor the threads in it. Currently, the monitoring is done to check for thread timeout, and this applies only to the thread pools of automatic activity type. The default value is 60.
Auto Activities Pool ID	AutoActivitiesPoolId	Specifies the thread pool ID for automatic activities.
Auto Activities Pool Name	AutoActivitiesPoolName	Specifies the thread pool name for automatic activities.
Upgrade Jobs Thread Pool Size	UpgradeJobsThreadPoolSize	Specifies the size of the upgrade job thread pool. If the thread pool size is full, the core worker waits until there is space to add more tasks.
Tenant Activation Interval in Seconds	TenantActivationIntervalInSeconds	Specifies the time interval between retries used by the system when a tenant is found to be inaccessible. If the tenant still cannot be accessed after the maximum number of retries, it will be made inactive. If the tenant is found to be accessible before the maximum number of retries, it will be made active again. The default tenant activation interval is 30 seconds.
Tenant Activation Retry Count	TenantActivationRetryCount	Specifies the maximum number of retries used by the system when a tenant is found to be inaccessible. If the tenant still cannot be accessed after the maximum number of retries, it will be made inactive. If the tenant is found to be accessible before the maximum number of retries, it will be made active again. The default retry count is 5.
Enable Replay Protection	EnableReplayProtection	Enables per HTTP request validation to prevent replay attacks. (Default: Clear)
Request Token Timeout Interval in Minutes	RequestTokenTimeoutIntervalinM inutes	Specifies the interval that orphaned request tokens used for replay protection should be cleared.
Outgoing HTTP Connection Limit	OutgoingHttpConnectionLimit	Specifies the number of outgoing HTTP connections to the target RPA server when using RPA integration for outgoing HTTP requests.
Enable LoggingNo loggingLogging with I/OLogging without I/O	EnableLogging	Enables unity logging which improves error reporting by diagnosing unity dependency errors in TotalAgility. By default, no log file is generated for the unity dependency errors, and the log file path defaults to the current folder. However, you can choose to generate a log file with or without input and output.

Label	Configuration setting	Description
System Tasks History To Record	SystemTasksHistoryToRecord	Enables recording the system task history to identify the performance issues on deployments. The history is recorded for all the system tasks or a specific task. This is an optional setting.
System Task Thread Pool Size	SystemTaskThreadPoolSize	Specifies the thread pool size of the system task. By default, the thread pool size is 4. If no value is provided, the system takes the default size.

The changes to settings only apply to Agility. Server. Core. WorkerService.exe.config.

Streaming

This tab is available for TotalAgility on-premise multi-tenant Application server, Web server, and combined Web Application server installation types.

Label	Configuration setting	Description
Base Address	Refers to the baseAddress under the section system.serviceModel/services/service/host/baseAddresses.	Enter the base address of the Streaming Service in the following format: http(s):// <server>:<portnum> Provide the FQDN and port number of the server.</portnum></server>
Enable LoggingNo loggingLogging with I/OLogging without I/O	EnableLogging	Enables unity logging which improves error reporting by diagnosing unity dependency errors in TotalAgility. By default, no log file is generated for the unity dependency errors, and the log file path defaults to the current folder. However, you can choose to generate a log file with or without input and output.
Package Content MaxSize in Mb	PackageContentMaxSize	The maximum size of the file that can be imported. If the size of the file is more than the set limit, an error appears, and the system restricts those files from being imported.
Trace Logging	TRACE_LOGGING	Click Info to view the information about supported trace sources and trace levels for trace logging.

The changes to settings only apply to Agility. Server. Streaming Service. exe. config.

Transformation Server

You can install the Transformation Server when you install TotalAgility or install the Transformation Server separately. This tab is only available when you install the Transformation Server for TotalAgility Application server and combined Web Application server installation types.

If you have installed Transformation Server independently, see <u>Transformation Server only</u>.

Label	Configuration setting	Description
Pool Name	PoolName	Specifies the pool from which the Transformation Server will process.
Maximum Number of Slots	MaxProcessingSlotsNumber	Specifies the number of CPU-intensive background processes that may run concurrently, excluding the idle background processes. (Default: 0)
		The maximum number of processing slots is determined using the following formula:
		(int)Math.Round(Environment. ProcessorCount * 1.25)
Activity Order	TransformationServiceActivityOrder	Specifies the order in which the activities are taken for processing:
		Activity Priority = 0
		Activity Due Date = 1
		Activity Priority Due Date = 2
		Activity Due Date Priority = 3
		• Job Priority = 4
		• Job Due Date = 5
		Job Priority Due Date = 6
		• Job Due Date Priority = 7
Number of Reserved Slots	ReservedSlotsNumber	Enter the number of slots on the Transformation Server that are reserved for pushed high-priority activities (such as synchronous calls).
TCP / IP Port Number	Refers to the Port number of the baseAddress under the following	Specifies the port number of the base address of the Transformation Service.
	<pre>section: system.serviceModel/ services/service/host/ baseAddresses</pre>	Provide the port number of the Transformation Server.
Activity Timeout Interval In Minutes	TakenActivitiesResetTimeoutInMinu tes	Defines the duration after which the activity is timed out. The activity is only freed once the corresponding task executes.
Poll Timeout Activities Reset Interval In Minutes	ResetActivitesIntervalMinutes	Specifies how often the Transformation Server checks for the timed-out activities.
Enable Online Learning	OnlineLearningExecutionEnabled	If selected, enables processing of the Online Learning task in this Transformation Server instance.
Enable Processing of Synchronous Activities	EnableSynchronousCalls	If selected, enables the processing of synchronous "pushed" calls.
Process Only Synchronous Activities	SynchronousOnlyProcessing	If selected, specifies that the Transformation Server is only used for Synchronous Capture processing and does not poll for automatic activities.

The changes to settings only apply to Transformation.ServiceHost.exe.config.

Job Thread Pool

You can add custom job thread pools, specify the number of threads in the thread pool and assign the worker task to a thread pool.

This tab is only available for TotalAgility on-premise multi-tenant Application server and combined Web Application server installation types.

Label	Configuration setting	Description
ID	Id	Enter an ID for the thread pool.
Size	Size	Enter the size of the thread pool.
Add	Not applicable	Click Add to add a new thread pool.
Update	Not applicable	Click Update to update the selected thread pool.
Delete	Not applicable	Click Delete to delete the selected thread pool.
Tasks: The following worker tas	ks are assigned to a thread p	ool.
Archive Job Task	WorkerTasks	Archives a job once the job is completed.
Evaluate Job Task	WorkerTasks	Evaluates a job.
Create Exception Task	WorkerTasks	Raises an exception job.
Create Job Task	WorkerTasks	Creates an associated job for a received document.
Capture Batch Task	WorkerTasks	Unloads a timed-out Capture activity session.
Delete Item Task	WorkerTasks	Deletes an item based on a retention policy.
Process State Action Task	WorkerTasks	Processes the action for a job state change.
Terminate Job Task	WorkerTasks	Terminates the job once the job is completed.
Delete Capture Binary Task	WorkerTasks	Deletes the Capture binary data.
Ingest System Task	WorkerTasks	Ingests documents specified in the active Import Connections/Sources.
Activate Suspended Task	WorkerTasks	Activates a job that is suspended based on suspend reason.
Generative AI Item Task	WorkerTasks	Executes the TotalAgility Designer requests for generating processes via Generative AI.
		This system task is not used to execute the Generative AI activity.

The changes to the settings only apply to Agility. Server. Core. WorkerService.exe.config.

Licensing

Label	Configuration Setting	Description
Primary	ServerID	If the setting value is 1, this is a primary license server.
Backup	ServerID	If the setting value is 2, this is a backup license server.
Enable HTTPS	ServerID	If selected, the license server is installed with HTTPS enabled. In the Certificate box, provide the thumbprint of a correctly configured certificate on the computer on which you install TotalAgility.
		You must restart the services for the updated settings to take effect. On restarting the services, the license server port number is automatically updated as 3582 and "EnableHTTPS" is set to true.

Capture Storage

This tab is only available for TotalAgility on-premise multi-tenant combined Web Application server installation type.

On installing TotalAgility, the Capture Storage tab displays the following storage types:

- SQL Server
- SQL Server and File System
- Windows Azure Blob Storage
- Amazon S3

The storage types are displayed in a read-only mode as you cannot change the Capture data storage type, after installing TotalAgility. You can only modify the connection strings and keys. By default, the Capture data is stored in the SQL Server. On upgrading to TotalAgility 8.1.0, you can change the default storage to Windows Azure, Amazon, or SQL Server and File System storage types. Once the storage type is changed, you cannot undo or re-modify it.

On installing TotalAgility, you can modify the following **Cloud Account Settings** for the storage types, as applicable. On upgrading TotalAgility, you must configure the cloud account settings.

• You must stop all the Tungsten TotalAgility services on all TotalAgility servers before modifying the cloud storage credentials, and then restart the services after modifying.

See the following table for the Cloud Account Settings.

Label	Configuration setting	Description
SQL Server	ServerID	By default, the Capture data is stored in the SQL Server.
SQL Server and File System: Configure the following File storage settings.		

Label	Configuration setting	Description
Specify the root folder on the SQL Server machine to store tenant FILESTREAM Filegroups	ServerID	The file system folder to store a filegroup.
Capture Storage file size threshold in kilobytes	ServerID	The Capture storage file size threshold in kilobytes. (Default: 51200)
Maximum Capture Project Size	MaxCaptureProjectSize	The maximum size of the Capture project size allowed in MB. For training sets, it should be between 500 and 10240.
Long Database Transaction Timeout Interval	LongDatabaseTransactionTime outInSeconds	The key that allows setting a longer transaction timeout to store large project training sets.
Windows Azure Blob Storage		
Account Connection String	ServerID	The connection string to connect to the Blob storage service.
		i The Container name for the Capture data storage is automatically created by the installer.
Amazon S3		
Access Key	ServerID	The access key for cloud storage.
Secret Key	ServerID	The secret access key for cloud storage.
Region	ServerID	The S3 region system names.
		i The Bucket name for Capture data storage is automatically created by the installer.

Integration Service Bindings

This tab is only available in Docker mode for the following Docker container types: Full Install, Web and App, and App.

By default, all the settings on this tab are not selected. Use this tab to enable SSL for the following integration service bindings.

Label	Configuration setting	Description
Exchange notification service	BasicHttpBinding_Exchange NotificationService	Enables SSL for Exchange Notification Service.
SharePoint Communicator Service	BasicHttpBinding_SharePoint CommunicatorService	Enables SSL for SharePoint Communicator Service.

Label	Configuration setting	Description
TRIM Communicator Service	BasicHttpBinding_TRIM CommunicatorService	Enables SSL for TRIM Communicator Service.
Insight data service	BasicHttpBinding_InsightData Service	Enables SSL for Insight Data Service.

The changes to the settings apply to TotalAgility Web.config.

Transformation Server only

This section describes the configuration settings when you install the Transformation Server independently.

Common

This tab displays the TotalAgility database configuration used by the Transformation Server.

Label	Configuration Setting	Description
Main	MainDBConnectionString	Specifies the Main database connection string for the TotalAgility database server.
		To change a database, change the database name and point to the server where the database resides. Do this for all the databases.
Audit	AuditDBConnectionString	Specifies the Audit database connection string for the TotalAgility database server.
Finished Jobs	ArchiveDBConnectionString	Specifies the Archive database connection string for the TotalAgility database server.
Staging	ReportingStagingDBConnectionString	Specifies the Reporting Staging database connection string for the TotalAgility database server.
Data Centers	TenantDBConnectionString	Specifies the Data Center database connection string for the TotalAgility database server.
	To change a database, change the database name and point to the server where the database resides. This setting is only available for multi-tenant deployment.	

Label	Configuration Setting	Description
Deployment Type	DeploymentType	Specifies the mode of environment you wish to set up, such as Live or Dev.
		This setting is only available for multi- tenant deployment.
Deployment Name	DeploymentName	This setting specifies the deployment name for the TotalAgility environment.

Transformation Server

Label	Configuration Setting	Description
Pool Name	PoolName	Specifies the pool from which the Transformation Server will process.
Maximum Number of Slots	MaxProcessingSlotsNumber	Specifies the number of CPU-intensive background processes that may run concurrently, excluding the idle background processes. (Default: 0)
		The maximum number of processing slots is determined using the following formula:
		(int)Math.Round(Environment.
		ProcessorCount * 1.25)
Activity Order	TransformationServiceActivityOrder	Specifies the order in which the activities are taken for processing:
		Activity Priority = 0
		Activity Due Date = 1
		Activity Priority Due Date = 2
		Activity Due Date Priority = 3
		• Job Priority = 4
		• Job Due Date = 5
		• Job Priority Due Date = 6
		• Job Due Date Priority = 7
Number of Reserved Slots	ReservedSlotsNumber	Enter the number of slots on the Transformation Server that are reserved for pushed high-priority activities (such as synchronous calls).
TCP / IP Port Number	Refers to the Port number of the baseAddress under the following section: system.serviceModel/services/service/host/baseAddresses	Specifies the port number of the base address of the Transformation Service. Provide the port number of the Transformation Server.
Activity Timeout Interval In Minutes	TakenActivitiesResetTimeoutInMinutes	Defines the duration after which the activity is timed out. The activity is only freed once the corresponding task executes.

Label	Configuration Setting	Description
Poll Timeout Activities Reset Interval In Minutes	ResetActivityIntervalInMinutes	Specifies how often the Transformation Server checks for the timed-out activities.
Multi-Tenant Deployment	IsMultitenantDeployment	Indicates whether the deployment is Multi- Tenant or On-Premise.
		i If selected, the deployment type and the associated databases that you are using must be installed as Multi-Tenant.
Enable Online Learning	OnlineLearningExecutionEnabled	If selected, enables the processing of the Online Learning task in this Transformation Server instance.
Enable Processing of Synchronous Activities	EnableSynchronousCalls	If selected, enables the processing of synchronous "pushed" calls.
Process Only Synchronous Activities	SynchronousOnlyProcessing	If selected, specifies that the Transformation Server is only used for Synchronous Capture processing and does not poll for automatic activities.

The changes to the settings apply only to Transformation. ServiceHost.exe.config.

Real Time Transformation Service

This section describes the configuration settings when you select the Real Time Transformation Service mode when installing TotalAgility.

Transformation Server

Label	Configuration Setting	Description
Pool Name	PoolName	Specifies the pool from which the Transformation Server will process.
Maximum Number of Slots	MaxProcessingSlotsNumber	Specifies the number of CPU-intensive background processes that may run concurrently, excluding the idle background processes. (Default: 0)
		The maximum number of processing slots is determined using the following formula:
		(int) Math.Round (Environment.
		ProcessorCount * 1.25)

Label	Configuration Setting	Description
Activity Order	TransformationServiceActivityOrder	Specifies the order in which the activities are taken for processing: • Activity Priority = 0 • Activity Due Date = 1 • Activity Priority Due Date = 2 • Activity Due Date Priority = 3 • Job Priority = 4 • Job Due Date = 5 • Job Priority Due Date = 6 • Job Due Date Priority = 7
Number of Reserved Slots	ReservedSlotsNumber	Enter the number of slots on the Transformation Server that are reserved for pushed high-priority activities (such as synchronous calls).
TCP / IP Port Number	Refers to the Port number of the baseAddress under the following section: system.serviceModel/services/service/host/baseAddresses	Specifies the port number of the base Address of the Transformation Service. Provide the port number of the Transformation Server.
Enable Online Learning	OnlineLearningExecutionEnabled	If selected, enables processing of the Online Learning task in this Transformation Server instance.
Enable Processing of Synchronous Activities	EnableSynchronousCalls	If selected, enables the processing of synchronous "pushed" calls. This setting is displayed read-only when you select to install TotalAgility in the Real Time Transformation Service mode.
Process only Synchronous Activities	SynchronousOnlyProcessing	If selected, specifies that the Transformation Server is only used for Synchronous Capture processing and does not poll for automatic activities. This setting is displayed read-only when you select to install TotalAgility in the Real Time Transformation Service mode.

The changes to the settings apply only to Kofax.CEBPM.CPUServer.ServiceHost.exe.config.

Integration Server

This section describes the configuration settings for a TotalAgility Integration Server.

Web

This tab is available for TotalAgility on-premise multi-tenant Integration Server Application server, Web Server, and Combined Web Application Server installation types.

Label	Configuration Setting	Description
Core Integration Services Location	CoreIntegrationServicesLoca tion	Specifies the location for the core integration services.
Core Services Location	CoreServicesLocation	Specifies the location for the core services.
		i Provide the HTTPS core services location if you have enabled SSL.
Online Help URL	OnlineHelpURL	Specifies the location for the TotalAgility online help.
Outgoing HTTP Connection Limit	TargetHostName	Specifies the Outgoing HTTP connection limit.
Use Host Prefix for Cookies	UseHostPrefixforCookies	Enables "Host Prefix for Cookies", a browser functionality that makes the cookies more secure by prefixing the TotalAgility cookie names with "HOST-". When a cookie name starts with this flag, it triggers an additional browser policy on the cookie in supporting browsers. A Hostprefixed cookie is only accessible by the same domain it is set on, which means a subdomain can no longer overwrite the cookie value. It also makes a cookie accessible from HTTPS sites only. This protects the cookie even if an attacker uses a forged insecure site to overwrite a secure cookie.

The changes to settings only apply to ${\tt Web.config.}$

Core Worker

This tab is only available for TotalAgility on-premise multi-tenant Integration Server Application server and combined Web Application server installation types.

Label	Configuration Setting	Description
Core Integration Services Location	CoreIntegrationServicesLocation	Specifies the location for the core integration services.

Label	Configuration Setting	Description
Core Services Location	CoreServicesLocation	Specifies the location for the core services. i Provide the HTTPS core services location if you have enabled SSL.
System Session Id	SystemSessionId	Specifies the system session ID core service server.
Auto Activity Thread Pool Size	CoreWorkerMaxAutoActivityThreadPoolS ize	This setting specifies the maximum size of the automatic activity thread pool. If the thread pool size is full, the core worker will wait until there is space to add more tasks.
Worker Task Poll Interval	CoreWorkerIntervalInSeconds	Specifies how often the system should check for the in-memory worker tasks that are due.
Worker Task Timeout Interval	CoreWorkerResetTaskIntervalInSeconds	Specifies how often the system checks for timed-out worker tasks. By default, the timeout interval assigned to each worker task is 300 seconds.
Poll Timeout Activities Reset Interval	CoreWorkerResetActivityIntervalInSec onds	Specifies how often the Core Worker checks for the timed-out activities.
Activity Timeout Interval	CoreWorkerActivityTimeoutIntervalInM inutes	Defines the duration after which the activity is timed out. The activity is only freed once the corresponding task executes.
Maximum Messages / Documents to Import	MaximumNumberOfMessagesToImport	Specifies the maximum number of documents or messages to import for document ingest.
Activity Order	CoreWorkerActivityOrder	Specifies the order in which the activities are taken for processing: • Activity Priority= 0 • Activity Due Date= 1 • Activity Priority Due Date= 2 • Activity Due Date Priority= 3 • Job Priority= 4 • Job Due Date= 5 • Job Priority Due Date= 6 • Job Due Date Priority= 7

Label	Configuration Setting	Description
Import Connector Name	ImportConnectorName	Allows administrators to explicitly specify which import connection the Core Worker should use. (Default: All)
		This setting is useful when multiple Core Workers are set up.
Performance Logging Enabled	PerformanceLoggingEnabled	Enables Performance counters logging into the log file.
		For more information on performance monitoring counters, refer to the following guides:
		Performance counter usage section in the <i>Tungsten TotalAgility</i> <i>Administrator's Guide</i> .
		Add performance monitoring counters in the <i>Tungsten TotalAgility</i> <i>Installation Guide</i> .
Thread Pool Monitoring Interval	CoreWorkerThreadPoolMonitoringInterv alInSeconds	Defines how often a thread pool should monitor the threads in it. Currently, the monitoring is done to check for thread timeout, and this applies only to the thread pools of automatic activity type. The default value is 60.
Multi-Tenant Performance Counters	PerformanceCountersMultitenanted	Specifies whether multi-tenanted performance counter instances can be created for each tenant.
Auto Activities Pool ID	AutoActivitiesPoolId	This setting specifies the thread pool ID for automatic activities.
Auto Activities Pool Name	AutoActivitiesPoolName	This setting specifies the thread pool name for automatic activities.
Job Thread Pool Size	CoreWorkerMaxJobThreadPoolSize	This setting specifies the maximum size of the job thread pool. If the thread pool size is full, the core worker will wait until there is space to add more tasks.
Process Activities Thread Pool Size	CoreWorkerMaxProcessActivitiesThread PoolSize	This setting specifies the maximum size of the process activities thread pool. If the thread pool size is full, the core worker will wait until there is space to add more tasks.

Label	Configuration Setting	Description
No Auto Activities Found Interval In Seconds	NoAutoActivitiesFoundIntervalInSeconds	This setting specifies no auto activities found interval in seconds. When performing auto activities system task and no activities are found, then the next due for the in-memory system task should be set in the future based on this interval setting. The default value is 10 seconds.
Trace Logging	TRACE_LOGGING	Click Info to view the supported trace sources and trace levels. The following samples are displayed:
		Sample 1:
		{ 'log-type': 'file', 'file-location': 'd:\\logs\\mylog.log', 'sources': ['BPM:All', 'BPM_Unity:Verbose', 'CaptureDS:Error'] }
		Sample 2:
		{ 'log-type': 'app-insights', 'sources': ['BPM:Information', 'CaptureDS:Error'] }
		Sample 3:
		{ 'log-type': 'file', 'file-location': 'd:\\logs \\mylog.xml', 'file-type': 'xml', 'sources': ['BPM:All', 'BPM_Unity:Critical'] }
		Sample 4:
		{ 'log-type': 'file', 'file-location': 'd:\\logs \\mylog.log', 'file-type': 'text', 'use- multiple-files': true, 'max-file-size- kb': 5120, 'max-number-of-files': 10, 'sources': ['BPM:All', 'BPM_Unity:All'] }

The changes to settings apply to Agility.Server.Core.WorkerService.exe.config and CoreWorkerService\Agility.Server.Core.ExportService.exe.config.

Streaming

This tab is available for TotalAgility on-premise multi-tenant Integration Server Application server, Web server, and combined Web Application server installation types.

Label	Configuration Setting	Description
Base Address	Refers to the baseAddress under the following section:	Enter the base address of the Streaming Service in the following format:
	system.serviceModel/services/ service/host/baseAddresses.	http(s):// <server>:<portnum> Provide the FQDN and port number of the server.</portnum></server>

Label	Configuration Setting	Description
Trace Logging	TRACE_LOGGING	Click Info to view the supported trace sources and trace levels. The following samples are displayed:
		Sample 1:
		{ 'log-type': 'file', 'file-location': 'd:\ \logs\\mylog.log', 'sources': ['BPM:All', 'BPM_Unity:Verbose', 'CaptureDS:Error'] }
		Sample 2:
		{ 'log-type': 'app-insights', 'sources': ['BPM:Information', 'CaptureDS:Error'] }
		Sample 3:
		{ 'log-type': 'file', 'file-location': 'd:\\logs \\mylog.xml', 'file-type': 'xml', 'sources': ['BPM:All', 'BPM_Unity:Critical'] }
		Sample 4:
		{ 'log-type': 'file', 'file-location': 'd:\\logs\ \mylog.log', 'file-type': 'text', 'use-multiple- files': true, 'max-file-size-kb': 5120, 'max- number-of-files': 10, 'sources': ['BPM:All', 'BPM_Unity:All'] }

The changes to the settings only apply to Agility. Server. Streaming Service. exe. config.

Integration Service Bindings

This tab is only available in Docker mode for the following Docker container types: Full Install, Web and App, and App.

By default, all the settings on this tab are not selected. Use this tab to enable SSL for the following integration service bindings.

Label	Configuration setting	Description
Exchange notification service	BasicHttpBinding_Exchange NotificationService	Enables SSL for Exchange Notification Service.
SharePoint communicator service	BasicHttpBinding_SharePoint CommunicatorService	Enables SSL for SharePoint Communicator Service.
TRIM communicator service	BasicHttpBinding_TRIM CommunicatorService	Enables SSL for TRIM Communicator Service.
Insight data service	BasicHttpBinding_InsightData Service	Enables SSL for Insight Data Service.

The changes to the settings apply to TotalAgility Web.config.

Reporting Server

This section describes the database configuration used by the Reporting Server.

Label	Configuration Setting	Description
Main	MainDBConnectionString	Specifies the Main database connection string for the TotalAgility database server.
		To change a database, change the database name and point to the server where the database resides. Do this for all the databases.
Audit	AuditDBConnectionString	Specifies the Audit database connection string for the TotalAgility database server.
Finished Jobs	ArchiveDBConnectionString	Specifies the Archive database connection string for the TotalAgility database server.
Data Layer	Reads from the table SERVER_DATA of Main database	Specifies the Data Layer database connection string for the TotalAgility database server.
Reporting	ReportingMainDBConnectionString	Specifies the Reporting database connection string for the TotalAgility database server.
Staging	ReportingStagingDBConnectionSt ring	Specifies the Reporting Staging database connection string for the TotalAgility database server.

The changes to settings only apply to ${\tt Kofax.CEBPM.Reporting.TAService.exe.}$