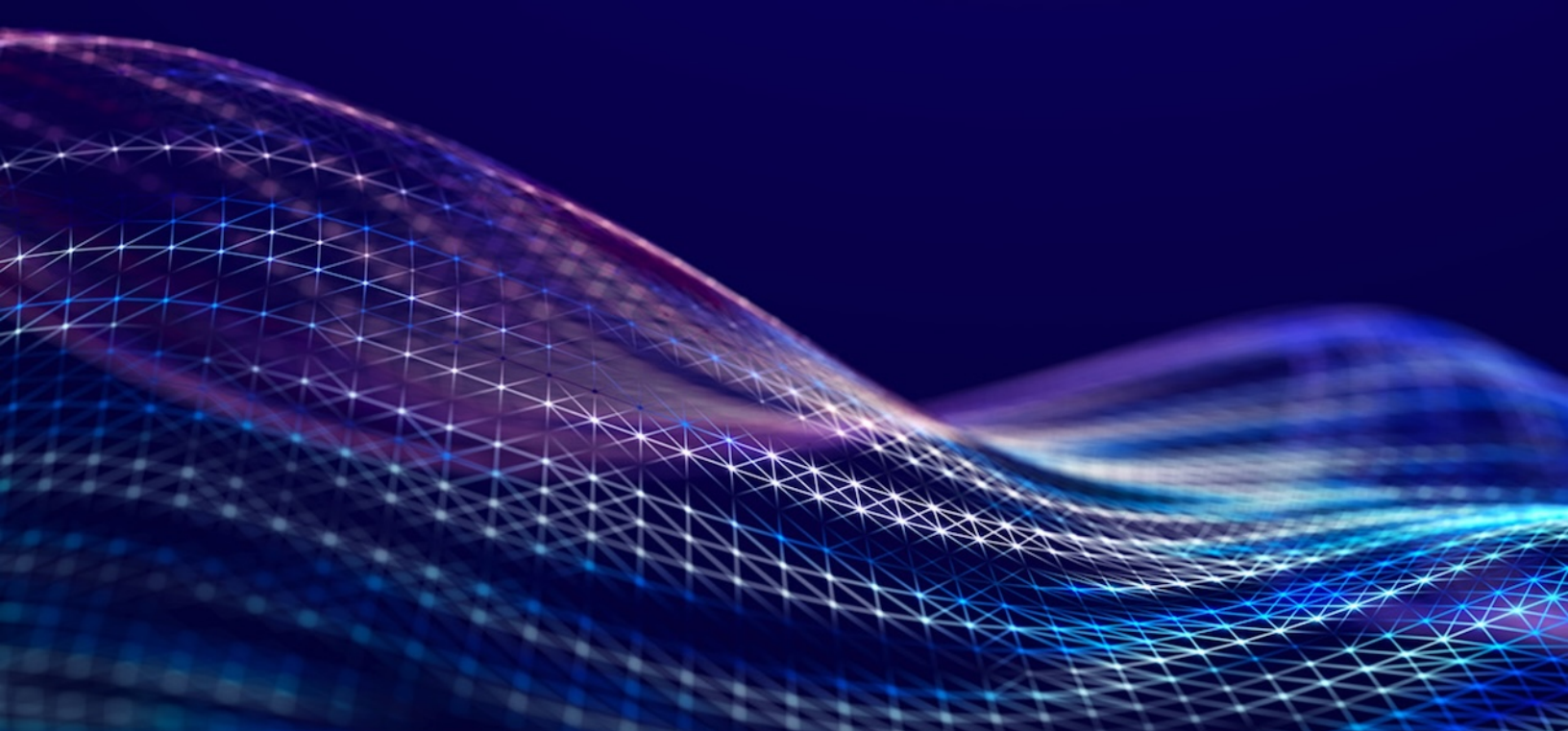




Tungsten Power PDF

Getting Started Guide

2025.3

TUNGSTEN
AUTOMATION

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Preface

This guide includes the information you need to [install Tungsten Power PDF](#), activate the product license, and start using the program. For detailed information about the product features and user interface, see [Power PDF Help](#).

Product documentation

The full documentation set for Power PDF is available [online](#).

The Power PDF documentation set includes:

- *Power PDF Release Notes*
- *Power PDF Technical Specifications*
- *Power PDF Getting Started Guide*
- *Power PDF Help* (also available from the product interface)
- *Power PDF Help for Cloud* (also available from the product interface)

The following guides are applicable to users who have a Business license:

- *PDF SharePoint Extensions Installation Guide*
- *Power PDF Automation and Command Line Developer's Guide*
- *Power PDF Connector SDK Help*
- *Power PDF JavaScript Reference Guide*
- *Power PDF Cloud Licensing Guide*
- *Power PDF Network Installation Guide*

Offline documentation

If the security policy for your organization restricts Internet access, you can access the Power PDF documentation in offline or "on premises" mode, available with a Business license.

To obtain the documentation for use in offline mode, go to the [Fulfillment Site](#) to download `TungstenPowerPDFDocumentation_2025.3.zip`, which contains documentation for all supported languages. The system administrator can refer to the instructions in the "Installation in Distributed Environments" chapter in the *Power PDF Network Installation Guide* to set the preferred mode for accessing online help.

 The Power PDF documentation .zip file does not include the release notes files, which are available as separate downloads from the Fulfillment Site.

See [Offline documentation files](#) for a list of documentation translations that are available for use in offline mode.

System requirements

System requirements for this product are listed in the *Power PDF Technical Specifications* document, which is available [online](#) with your Power PDF documentation. The document is updated regularly, and we recommend that you review it carefully before installing your product.

Scanner support

Your scanner must be installed according to the scanner manufacturer's specifications prior to connecting it for use with Power PDF. Please consult your scanner documentation for information on installation procedures.

Compatibility

Power PDF is compatible with most industry-standard scanners. If you have a problem with your scanner, contact the scanner manufacturer for assistance. Scanner manufacturers typically maintain websites that provide the latest scanner drivers, answers to frequently asked questions, and other useful information.

TWAIN, WIA, ISIS, and ScanSnap drivers

Power PDF supports a wide range of scanners that use the following drivers:

- TWAIN
- WIA (Windows Image Acquisition)
- ISIS (Image and Scanner Interface Specification)
- Fujitsu ScanSnap

Power PDF supports any fully-compliant TWAIN, WIA, ISIS or ScanSnap scanner or other input device that can provide at least a binary (black and white) image in a supported resolution (200 to 600 dpi). The scanning process is driven either from the user interface provided by the scanner manufacturer, or by using predefined settings (one-touch scan) without the user interface.

Scanner Setup Wizard

Power PDF includes a Scanner Setup Wizard to help you set up and configure your scanner for use with your software. The wizard is launched automatically the first time you scan images to include in a PDF document. To launch the wizard, select the **From Scanner > Scan Settings** command in the Create group on the Home tab.

Even though the Scanner Setup Wizard preselects a scanning mode for your hardware, we recommend that you carefully select the option that is best-suited to your scanner:

- Safe Mode: Pre-selected for unknown scanners by default to support basic scanning functions.
- Normal Mode: Pre-selected if the scanner is automatically recognized by the Scanner Setup Wizard, so all special features for the device are available. We recommend that you use normal mode whenever possible.

- Custom Mode: Select this mode to let the Scanner Wizard guide you through a test process to determine the best settings for your scanner features.

Power PDF checks regularly for new scanner setting updates and prompts you to apply them before starting a scan job.

Training

Tungsten Automation offers both on-demand and instructor-led training to help you make the most of your product. To learn more about training courses and schedules, visit the [Tungsten Automation Learning Cloud](#).

Getting help with Tungsten Automation products

The Tungsten Automation Knowledge Portal repository contains articles that are updated on a regular basis to keep you informed about Tungsten Automation products. We encourage you to use the Knowledge Portal to obtain answers to your product questions.

To access the Tungsten Automation Knowledge Portal, go to:

<https://knowledge.tungstenautomation.com/>

 The Knowledge Portal is optimized for use with Google Chrome, Mozilla Firefox, or Microsoft Edge.

The Knowledge Portal provides:

- Powerful search capabilities to help you quickly locate the information you need.
Type your search terms or phrase into the **Search** box, and then select the search icon.
- Product information, configuration details and documentation, including release news.
To locate articles, go to the Knowledge Portal home page and select the applicable Solution Family for your product, or select the View All Products button.

From the Knowledge Portal home page, you can:

- Access the Tungsten Automation Community (for all customers).
On the Tungsten Automation Resources menu, select the **Community** link.
- Access the Tungsten Automation Customer Portal (for eligible customers).
Go to the [Support Portal Information](#) page and select **Log in to the Tungsten Automation Customer Portal**.
- Access the Tungsten Automation Partner Portal (for eligible partners).
Go to the [Support Portal Information](#) page and select **Log in to the Tungsten Automation Partner Portal**.
- Access support commitments, lifecycle policies, electronic fulfillment details, and self-service tools.
Go to the [Support Details](#) page and select the appropriate article.

Installation

This section includes the procedures you need to successfully install, activate and launch Power PDF.

You must have administrator rights on the computer to install and activate the program, along with Internet access to perform the activation.

 If you have a Business license, refer to the *Power PDF Network Installation Guide* for instructions on installing the product in a distributed environment.

Install and launch Power PDF

Use this procedure to install Power PDF and launch the program the first time. The procedure applies to both Power PDF Standard and Power PDF Advanced.

1. If you plan to use a scanner with Power PDF, confirm that it is installed and connected to the computer according to the manufacturer's instructions.
2. Confirm that you are logged in to your computer as a user with Administrator rights.
3. Close Microsoft browsers and applications such as Word, Outlook, PowerPoint or Excel, so they can be integrated with Power PDF during the installation.
4. In the folder where you downloaded the Power PDF product files to your computer, double-click **Setup.exe**.
The **Tungsten Setup Launcher** appears.
5. Before proceeding with the installation, you can do the following:
 - Click **Change installation language** to open a list of languages for running the installer and viewing the product interface. When the list appears, select the preferred language.
 - Click **Learn more** to view the *Power PDF Getting Started Guide* in the same language selected for the installation.
6. Click **Install** to start the **InstallShield Wizard**, and then follow the prompts.
 - a. If any Microsoft Office applications are still open, you are prompted to close them before proceeding.
 - b. When the **Welcome to the InstallShield Wizard** screen appears, click **Next**.
 - c. On the **License Agreement** screen, review the terms in the viewing window or click **Print** to print the full agreement. Select **I accept the terms in the license agreement**, and click **Next**.
 - d. On the **Customer Information** screen, enter a user name and organization, such as **User 1** and **ABC Company**, and click **Next**.

- e. On the **Setup Type** screen, select **Typical** to install the standard product components; or select **Custom** to selectively install components. See [Custom setup](#) for details about customization options. Click **Next**.
- f. On the **Destination Folder** screen, accept the default path for installing the product files, or click **Change** to specify another location. Click **Next**.
- g. On the **Final Choices** screen, clear or select any check box, based on your preferences.
- h. On the **Ready to Install the Program** screen, do one or both of the following:
 - Click **Back** to review or update the setup preferences.
 - Click **Install** to proceed with the installation.

A progress indicator appears during the installation.

- i. When notified that the installation is complete, click **Finish**.
The **Tungsten Setup Launcher** appears.

7. Click **Launch the application** to start the program.

8. When prompted, select one of the following options and click **Launch** or **Next**, as applicable:

- **Launch in Trial Mode:** Use the product without a license any time during a 15-day trial period, which begins with the date of the product installation. If the trial period expires without license activation, Power PDF automatically switches to [Reader Mode](#).
- **Activate product:** Activate your product license using a serial number sequence provided at the time of product purchase. When entering the sequence, always enter a numeric zero (0) instead of the alphabetic character (O).

Keep your serial number in a secure location, as it is verified during product activation and required if you reinstall the product in the future.

- **Purchase Serial Number:** Access the website where you can purchase a serial number to activate your product license.

To activate the license later, see [Activate or register the product after installation](#).

- 9. When you launch the program the first time, you are prompted to set Power PDF as your default PDF application. Click **Yes**.
- 10. After starting the program, press F1 to open the online help, which offers detailed information about using Power PDF features.

Custom setup

During the product installation setup, you can access the Custom Setup screen to specify which features to install or remove. Click the expand (+) or collapse (-) icons to open or close a set of related features. Use the following buttons to selectively add or remove features from the installation setup:

-  Add the feature to the custom setup.
-  Add all subfeatures within the feature group to the setup.
-  Remove the feature from the setup.

Changes are applied when the InstallShield Wizard processing is finished.

On the Custom Setup screen, you can update the setup for the following feature sets:

- **Language Support:** Add or remove language packs to use a localized version of Power PDF.
- **PDF Convert:** Optionally remove Convert Assistant (installed by default), which supports the ability to unlock PDF/XPS files.
- **Specialized document processing:** Optionally remove a range of document processing features that are installed by default.
- **Integration:** Add or remove integration of Power PDF with other programs such as Microsoft Office applications or Internet browsers. By default, most programs listed are enabled, provided they are installed on your computer. Only Windows Desktop Search Support is deselected by default.
- **Connectors:** Add or remove the cloud and DMS connectors listed in the Connectors group. This option supports the ability to open, convert or update PDF files from cloud-based storage and Document Management Systems (DMS) and then return the files to their original locations. For details on cloud and DMS support, see the [integration notes](#).
- **Collect Usage Data:** Add the ability to collect data about your Power PDF usage. No personal data or files are collected.

 Power PDF setup does not install any speech languages. To manage languages in Windows, select **Settings > Time & Language > Language**.

Important integration notes

Integrations with Microsoft Office applications or similar can be modified within Power PDF, as described earlier. Integrations with cloud connectors and DMS function as follows:

- In Power PDF Standard with a Typical setup, the connectors for Box, Dropbox, Evernote, Google Drive, and OneDrive are installed and available on the Connectors tab. In a Custom setup, these connectors can be deselected. DMS support is not available in Power PDF Standard.
- In Power PDF Advanced with a Typical setup, no connectors are installed by default. With a Custom setup, all connectors are deselected by default. To install these integrations, you must perform a Custom setup, open the Connectors group, and then select the cloud connectors and DMS integrations you need. To change the selections after installation, do the following to access the Custom Setup screen:

1. Start the Windows Control Panel.
2. Select **Programs > Programs and Features**.
3. In the **Programs and Features** window, in the **Uninstall or change a program** list, right-click **Tungsten Power PDF Standard** or **Tungsten Power PDF Advanced** and select **Change** in the context menu.
The InstallShield Wizard appears.
4. In the InstallShield Wizard, on the **Program Maintenance** page, select **Modify/Repair** and click **Next** to proceed to the Custom Setup screen.
5. In the **Custom Setup** screen, update your selections as explained above, and click **Next** to continue.
6. When prompted, click **Finish** to close the InstallShield Wizard.

Activate or register the product after installation

When starting Power PDF the first time, you are prompted to proceed in Trial Mode, or to activate, purchase and register the product. Once activation is complete, you are prompted to register the product. Registration gives you the ability to receive information about product updates and features via email, and your personal information remains secure. Internet access is required to activate or register the product.

If your product is not activated, the following options are presented each time you start Power PDF or components such as PDF Create Assistant, Convert Assistant, or the PDF printer driver.

Launch in Trial Mode

Bypass license activation and use the product any time during the 15-day trial period, which begins with the date of the product installation. Each time you start the product during that period, you are prompted to continue in Trial Mode, or to purchase and activate a license.

Launch in Reader Mode

Continue to use Power PDF with limited access to features, if the 15-day trial period has expired without license activation. See [Reader mode](#).

Activate product

Enter a serial number to activate the product license and discontinue Trial Mode. If you start the product without activating the license, an activation option is also available from the Home tab.

Purchase Serial Number

Access the company website to purchase a Power PDF license and obtain the serial number required for activation.

When uninstalling the product, the license is deactivated automatically. You can reactivate the same license later if you reinstall Power PDF.

Reader Mode

If the 15-day trial period expires without license activation, Power PDF automatically switches to Reader Mode. In Reader Mode, you can continue to use Power PDF with limited access to features. For example, you can view, print, or insert comments in documents, but access is not available for:

- PDF creation using a Power PDF printer
- PDF creation using PDF Create Assistant
- PDF creation using commands on the Tungsten PDF tab in Microsoft Office applications or Internet browsers
- PDF editing using the Edit Text, Edit Object tools, or Advanced edit mode
- PDF conversion using Power PDF or Convert Assistant

Start Power PDF

Several ways are available to start Power PDF.

Start menu

Navigate from the Windows Start menu and select **Tungsten Power PDF Standard** or **Tungsten Power PDF Advanced** to start the program.

Then select **File > Open** to select one or more PDF files. If you select multiple files, each one is opened in a separate tab. If you select Microsoft Office files (*.doc, *.docx, *.rtf, *.xls, *.xlsx, *.pptx), or .xps files, they are converted immediately to PDF format and displayed in separate tabs. The source files remain intact.

Program icon

Click the **Power PDF Standard** or **Power PDF Advanced** program icon on your Windows Desktop or from the taskbar. To open PDF files, use the same procedure described above for the Start menu.

Double-click a PDF file

If Tungsten Power PDF is set as your default PDF application, double-click any PDF file to start the program and open the selected file. If Tungsten Power PDF is not the default PDF application, right-click a PDF file and select **Open with > Tungsten Power PDF**.

Drag and drop files

You can drag PDF files onto the Tungsten Power PDF program window to open them. You can also drag documents (.doc, .docx, or .txt), Excel spreadsheets (.xls, .xlsx), PowerPoint slides (.pptx) or .xps files to convert them to PDF format while leaving the source files intact.

Right-click PDF or Microsoft Office files

From your Windows Desktop or in File Explorer, right-click one or more PDF or Microsoft Office application files. When the context menu appears, select to create, combine, overlay or package the files.

Windows jump list

On the taskbar or the **Start** menu, click the program icon to start

Tungsten Power PDF or right-click to open the context menu with the following:

- In the **Recent** section, select a recently opened PDF file to open.
- In the **Tasks** section, select a command:
 - **Create PDF:** Use **Tungsten PDF Create Assistant** to create PDF from files.
 - **Create PDF from Scanner:** Use your scanner to create a PDF.
 - **Convert PDF:** Use **Tungsten Convert Assistant** to save your PDF in an editable document format, such as Microsoft Word.

Uninstall Power PDF

Use this procedure to uninstall Power PDF. When you uninstall the program, the license is automatically deactivated. You can reactivate the license if you reinstall Power PDF.

1. Close Microsoft browsers and applications that are integrated with Power PDF.
2. Close Power PDF.
3. Remove all product components:
 - a. From Windows Control Panel, select **Programs > Programs and Features**.

- b. In the **Programs and Features** window, in the **Uninstall or change a program** list, right-click **Tungsten Power PDF Standard** or **Tungsten Power PDF Advanced**.
- c. Select **Uninstall** in the context menu.
- d. If prompted to remove user settings, click one of the following:
 - **Yes:** Remove any custom settings applied from the **Options** dialog box and clear the history from the **Recent Documents** list.
 - **No:** Retain custom user settings and the history in the **Recent Documents** list. This option may be useful if you plan to reinstall the program.

The program is removed according to your preferences.

Offline documentation files

When you download the compressed offline documentation file for Power PDF from the [Fulfillment Site](#), the extracted contents include the following documentation .zip files for use in offline mode.

Documentation .zip file name	Language
TungstenPowerPDFDocumentation_2025.3.zip	Master file with all languages
TungstenPowerPDFDocumentation_2025.3_AR.zip	Arabic
TungstenPowerPDFDocumentation_2025.3_zh-CHS.zip	Simplified Chinese
TungstenPowerPDFDocumentation_2025.3_zh-CHT.zip	Traditional Chinese
TungstenPowerPDFDocumentation_2025.3_CS.zip	Czech
TungstenPowerPDFDocumentation_2025.3_DA.zip	Danish
TungstenPowerPDFDocumentation_2025.3_NL.zip	Dutch
TungstenPowerPDFDocumentation_2025.3_DE.zip	German
TungstenPowerPDFDocumentation_2025.3_EN.zip	English
TungstenPowerPDFDocumentation_2025.3_ES.zip	Spanish
TungstenPowerPDFDocumentation_2025.3_FI.zip	Finnish
TungstenPowerPDFDocumentation_2025.3_FR.zip	French
TungstenPowerPDFDocumentation_2025.3_HU.zip	Hungarian
TungstenPowerPDFDocumentation_2025.3_IT.zip	Italian
TungstenPowerPDFDocumentation_2025.3_JA.zip	Japanese
TungstenPowerPDFDocumentation_2025.3_KO.zip	Korean
TungstenPowerPDFDocumentation_2025.3_NO.zip	Norwegian
TungstenPowerPDFDocumentation_2025.3_PL.zip	Polish
TungstenPowerPDFDocumentation_2025.3_pt-BR.zip	Brazilian Portuguese
TungstenPowerPDFDocumentation_2025.3_RU.zip	Russian
TungstenPowerPDFDocumentation_2025.3_SV.zip	Swedish

Documentation .zip file name	Language
TungstenPowerPDFDocumentation_2025.3_TR.zip	Turkish