Kofax ReadSoft Invoices

Update the License File

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KOFAX

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Introduction

This document describes how to update an existing license file for Kofax Invoices.

For information on how a new license file is obtained, see "The Licensing Process".

Update an existing license file

Perform the following steps to update an existing license file to a new one for Kofax Invoices:

1. Rename the new license file license.dat
2. Change the name of the server in the new license file
3. Put the new license file in the folder specified for GlobalPath
4. Optional: Stop Interpret and Transfer instances running as services
5. Put a copy of the new license file in the FLEXlm folder
6. Enable the new license file in the system

Change the name of the new license file to license.dat

The name of the license file you receive from Kofax normally includes additional information such as the customer name. Please keep a copy of this file as you may be required to provide the full license number at a later time.

The name of the license file Kofax Invoices looks for in the installation is `license.dat`, so you need to change the name of the new file you received.

For safe keeping, rename the old license file `license.old`. See "Place the license file in the GlobalPath folder" for information on where to find it.

license.dat
DAT File
3.49 KB

license.old
OLD File
3.49 KB

Change the name of the server in the new license file

First, the configuration settings in the new license file need to be changed to match the old file.

1. Open the new license file in a text editor such as Notepad.

2. On row three: `SERVER Change_This Any`, change the text, `Change_This`, to the name of the computer/server where FLEXlm is installed. If needed, you can open the old license file to get the name of the server as in the following example:

```
      |0          |10         |20         |30         |40         |50         |60
      |||||||||||||||||||||||||||||||||||||||||||||||||||||||||||||||||||||||||||
   1  # DO NOT EDIT THIS FILE EXCEPT FOR THE SERVER NAME (IF NEEDED)
   2  # --------------------------------------------------------------
   3  SERVER   MYSERVER            ANY
   4  VENDOR   EHLM
   5  FEATURE  EFFULL                       EHLM    1.000    20-Apr-2018       1
   6  FEATURE  EFSTD                        EHLM    1.000    20-Apr-2018       1
```

In this example, the text in the new license file would be changed to `MYSERVER`.

3. If port numbers have been specified for the SERVER and VENDOR rows in the old file, make sure to copy them to the new license file as well. The rows may look something like this:

```
SERVER Change_This ANY 27000

VENDOR EHLM port=1090
```

If you are running Kofax Invoices with a hardware dongle, the rows may look something like the following:

```
SERVER Change_This RS_Dongle=12345 27000

VENDOR EHLM port=1090
```

> **Note** If ports are specified in your file, the port numbers may be different than those used above. The numbers above are only used as examples.

Put the new license file in the folder specified for GlobalPath

The new updated license file needs to be placed in the folder specified for the `GlobalPath` in `eilocal.ini` replacing the old file.
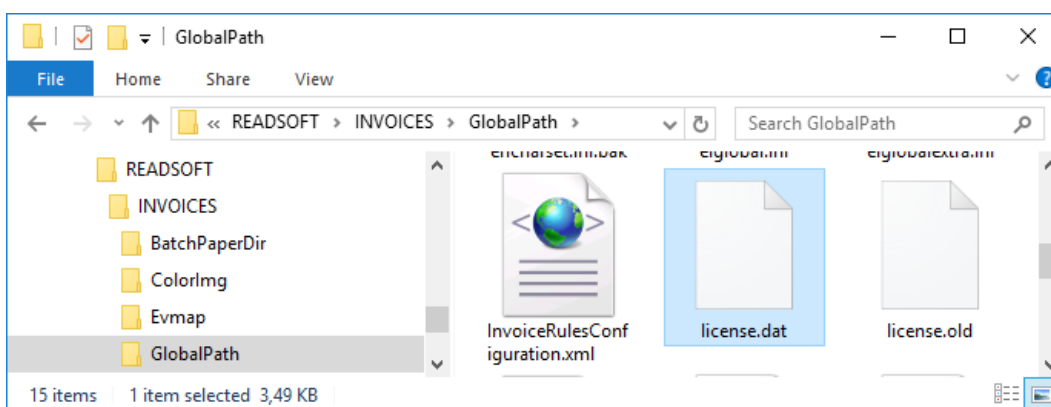
The `eilocal.ini` file is normally found in the `C:\Users\Public\ReadSoft\INVOICES` folder on the server where Kofax Invoices is installed. The GlobalPath setting is found in the file on line 2.
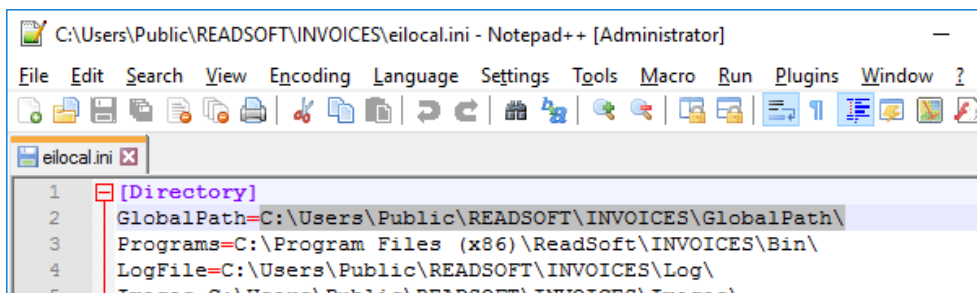
For this example, the new license file would be put in the folder, `C:\Users\Public\READSOFT\INVOICES\GlobalPath`.

Optional: Stop instances of Interpret and Transfer run as services

If instances of Interpret and/or Transfer are running as services, you can avoid a temporary error that will occur in Windows application log when the license server is stopped while applying the new license in the system in the coming steps by stopping them beforehand on the server where they are running.

Be aware that if this is done, they also need to be restarted on the server where they reside after the new license has been enabled in the system.

Put a copy of the new updated license file in the FLEXlm folder

Put a copy of the new license file you edited in the folder on the computer/server where FLEXlm is installed (normally `C:\FLEXlm`). If you want to keep the old license file, change the name of the file to something else like `license.old`.
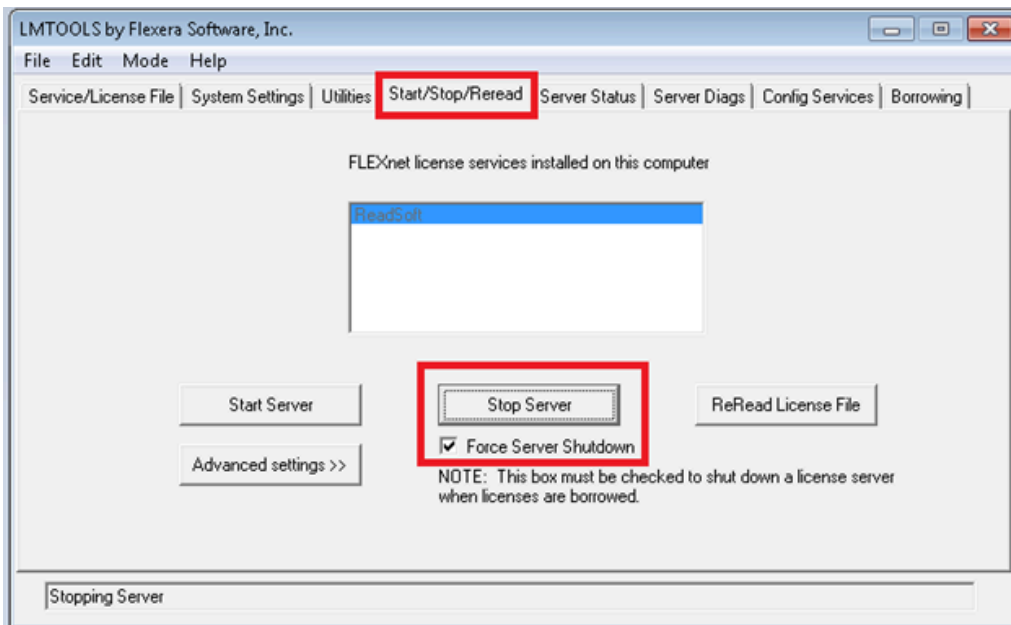
Enable the new license file in the system

1. In the FLEXlm folder where you put a copy of the new license file in the previous step, right-click `lmtools.exe` and select to run the program as an administrator to manage license-server functionality.

2. In the dialog that is displayed, select the Start/Stop/Reread tab and click ReRead License File.
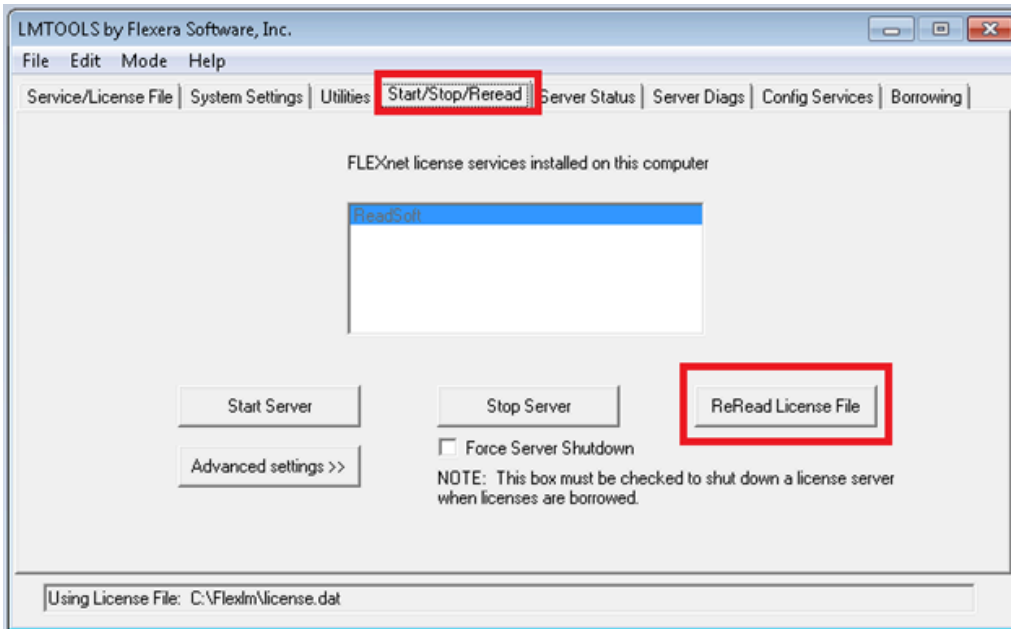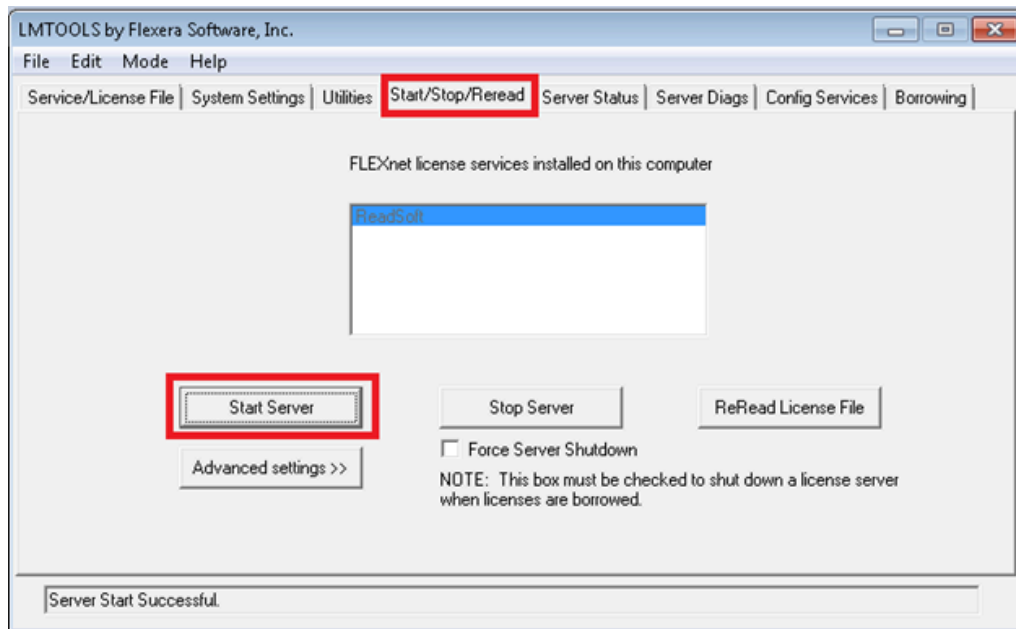

3. Then stop the server using the settings in the same dialog selecting Force Server Shutdown and clicking Stop Server.

4. Restart the server again by clicking Start Server.

The new license file is now enabled in the system.

The Licensing Process

Annual updates

If you have a subscription agreement, there is unfortunately no way of automatically sending new license files every year/period. The license team will contact you to renew and send the file directly to you, so it is imperative that we have your latest contact information. We recommend you add a reminder in your calendar with ample time before the next time the license expires.

Automatic reset

Kofax Invoices includes a built-in volume counter that resets on the same day every year. The program warns you when you are approaching your annual license volume beginning at 75%. This information is visible to users in Verify so they can keep track of the renewal date and escalate the issue in time if an educated estimate shows you need more volume.

Chapter 3

Documentation and Help

Additional documentation

More information on the licensing process and how the volume counter works is available in help. Press F1 at any time to get context-relevant information.

Getting help with Kofax products

The Kofax Knowledge Base repository contains articles that are updated on a regular basis to keep you informed about Kofax products. We encourage you to use the Knowledge Base to obtain answers to your product questions.

To access the Kofax Knowledge Base, go to the Kofax website and select **Support** on the home page.

Note The Kofax Knowledge Base is optimized for use with Google Chrome, Mozilla Firefox or Microsoft Edge.

The Kofax Knowledge Base provides:

- Powerful search capabilities to help you quickly locate the information you need.

  Type your search terms or phrase into the **Search** box, and then click the search icon.
- Product information, configuration details and documentation, including release news.

  Scroll through the Kofax Knowledge Base home page to locate a product family. Then click a product family name to view a list of related articles. Please note that some product families require a valid Kofax Portal login to view related articles.
- Access to the Kofax Customer Portal (for eligible customers).

  Click the **Customer Support** link at the top of the page, and then click **Log in to the Customer Portal**.
- Access to the Kofax Partner Portal (for eligible partners).

  Click the **Partner Support** link at the top of the page, and then click **Log in to the Partner Portal**.
- Access to Kofax support commitments, lifecycle policies, electronic fulfillment details, and self-service tools.

  Scroll to the **General Support** section, click **Support Details**, and then select the appropriate tab.