

Kofax ReadSoft Product Fact Sheet

Supported Operating Systems

Last update: November 18, 2022

Overview

This fact sheet lists the ReadSoft product and the compatible Windows Operating System version. We recommend that you install the latest service pack and hot-fix level. To confirm the suitability of the product and operating system combination before proceeding with a new setup, contact Kofax [support](#).

ReadSoft Products	Windows Operating Systems									
	Client Operating Systems			Enterprise Servers						
	Win 7	Win 8	Win 10	2008	2008 R2	2012 ¹	2012 R2 ¹	2016	2019	2022
Forms 5-3 SP5	Yes ²	Yes	Yes	No	Yes ²	No	Yes	No	Yes	No
Forms 5-3	Yes ²	Yes	Yes	Yes	Yes ²	Yes	Yes	Yes	No	No
Invoices 5.8	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes ³	No	No
Invoices 5.9	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No
Invoices 6.0	Yes	Yes	Yes	Yes	Yes	Yes	Yes	Yes	No	No
Invoices 6.0.2	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes	No
Invoices 6.0.3	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes	No
Invoices 6.1.0	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes	No
Invoices 6.2.0	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes
Documents 7.2.2	Yes	Yes	Yes	No	Yes	No	Yes	No	No	No

¹ 64-bit version only

² Windows 7 or later only, Windows Server 2012 – FORMS 5-3 SP3 or later only

³ Invoices 5.8 SP2 only

ReadSoft Products	Windows Operating Systems									
	Client Operating Systems			Enterprise Servers						
	Win 7	Win 8	Win 10	2008	2008 R2	2012 ¹	2012 R2 ¹	2016	2019	2022
Documents 7.2	Yes	No	No	Yes	Yes	No	No	No	No	No
Documents 7.2 SP1 and later	Yes	Yes	No	Yes	Yes	Yes	Yes	No	No	No
Collector 6.5.0.17	Yes	Yes	Yes	No	Yes	Yes	Yes	Yes	Yes	Yes
REPORTER 5-4 server	Yes ⁴									
PROCESS DIRECTOR, PROCESS DIRECTOR Accounts Payable, WORK CYCLE, EDI COCKPIT	Any operating system that fully supports the Java runtime environment and the SAP Java connector.									
Web Application, INFO MAIL, Email-based Approval, (Web service for) Mobile	These supplementary products to PROCESS DIRECTOR and JCO 2.0.10 with JCo 2.1.10 ⁵ run on any web application server that is 100% J2EE compatible with Java Servlet 2.4, Java Server Pages JSP 2.0, and SAP Java Connector (JCO 2.0.10 or later).									
INVOICEIT 3-2 and 3-3	All operating systems capable of running Oracle									

Third-Party Products	Win 7	Win 8	Win 10	2008	2008 R2	2012	2012 R2	2016	2019
FLEXIm	Yes ⁶	Yes	Yes	Yes	Yes ⁶	Yes	Yes	Yes	Yes

Important notes

- The operating system should be kept at the latest service pack and hot-fix level.
- Because of the built-in firewall, Windows 10, Windows 8, and Windows 7 may prevent some Kofax ReadSoft products, or products with which they are integrated, from working properly. If you encounter problems, see the installation guide that comes with your software/OS.
- Unless otherwise stated, both 32-bit and 64-bit versions of the above operating systems are supported. On a 64-bit system, the program will run in 32-bit compatibility mode.

⁴ For small installations only

⁵ Only JCo3 and higher is supported by SAP.

⁶ Limitations with Windows 7 (32- and 64-bit), and Windows Server 2008 R2 (32-bit): No debug log is created; warnings are displayed saying that the service and the server do not start, even though they do.

- For WORK CYCLE, Web Application, INFO MAIL, Email-based Approval, and (Web service for) Mobile, this depends on how the server has been set up — that is, they can run on a true 64-bit system.

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