Tungsten eCopy ShareScan
Technical Specifications

Version: 6.7.0

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TUNGSTEN AUTOMATION

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About Tungsten eCopy ShareScan technical specifications

Tungsten eCopy ShareScan is a Windows Server application that automates business processes by capturing, processing and routing electronic or paper documents and forms. Documents and forms are converted into actionable information that is routed to business applications, processes and workflows.

The technical specifications in this document are specific to Tungsten eCopy ShareScan 6.7.0. You must meet these requirements to work successfully with your Tungsten eCopy ShareScan product. The requirements in this document do not cover any amount of memory or disk space required for the operating system, environment, or other software that may be running on the same computer with Tungsten eCopy ShareScan.

Product requirements

Product component

Specification	Description
Hardware	Memory: • Minimum of 8 GB physical memory HDD: • 5 GB, including SQL server and prerequisites
Client operating system	Operating system for ScanStation: • Microsoft Windows 21H2 or higher (x64) • Microsoft Windows 11 Operating systems with embedded clients (maximum 20 inbound connections): • Microsoft Windows 10 21H2 or higher (x64) • Microsoft Windows 11 Deprecated: • Microsoft Windows 10 1809, 20H2 (x64)
Server operating system	• Windows Server 2016, 2019, 2022 Deprecated: • Windows Server 2012 R2
Server DBMS	• SQL Server 2016, 2017, 2019, 2022 • SQL Express 2016, 2017, 2019, 2022 Deprecated: • SQL Server 2014 • SQL Express 2014
Quick Connect DBMS	• Access 2016, 2019 • SQL Server 2016, 2017, 2019, 2022 Deprecated: • Access 2013

Specification	Description
	• SQL Server 2014
Required third-party technologies	• Amazon Corretto 8 Windows x86 • Microsoft .NET Framework 4.8 • Microsoft Visual C++ 2019 Redistributable (x86) - version 14.29.30139.0 or higher • Microsoft Visual C++ 2019 Redistributable (x64) - version 14.29.30139.0 or higher • Apache Tomcat 9.0
Compatible third-party technologies	Backends: • ACT! 2013, 2014 • Box • Xerox DocuShare 7.0, 7.6 (CPX and Express) • DocuWare 6.5-6.9 • Dropbox • Exact Synergy Enterprise 252 or higher • Google Docs • HP Trim 7.x • iManage Cloud and iManage WorkSite 10.3 or higher • Microsoft Exchange Server 2016, 2019, along with Office 365 Online • Microsoft SharePoint 2016, 2019, SharePoint Server Subscription Edition, along with Microsoft SharePoint Online • Netdocuments • Microsoft OneDrive for Business • OpenText Content Server 20.2 or higher • OpenText Documentum 20.2 or higher • OpenText eDocs (Hummingbird) 16.7 or higher • OpenText Fax Server (RightFax) 20.2 or higher Deprecated: • iManage WorkSite 9.5, 10, 10.1, 10.2 • HP Trim 6.x • OpenText Content Server 16.2, 16.7 • OpenText Documentum 16.4-16.7 • OpenText eDocs (Hummingbird) 16.4, 16.5 • OpenText Fax Server (RightFax) 16.4, 16.6

Specification	Description
	Virtualization: • Tungsten Automation Support Statement on Virtual Computing
Integrated Tungsten Automation software	• Tungsten OmniPage Capture SDK 22.1
Compatible Tungsten Automation software	• Tungsten Equitrac Office and Tungsten Equitrac Express 5.7 or higher • Tungsten Business Connect 7.2 or higher Deprecated: • Tungsten eCopy ShareScan 5.4
Languages supported	• English • Brazilian Portuguese • Dutch • French • German • Italian • Spanish Client only: • Catalan • Japanese • Simplified Chinese

Tungsten Token Vault 3.8

Tungsten Token Vault is a web application hosted by a windows service. This application manages and stores authentication tokens by user for supported cloud systems, and provides these tokens to other applications that interact with these cloud systems. Token Vault also manages authorization provider registrations and user authorizations.

Specification	Description
Hardware	These requirements cover the needs of Token Vault only and do not include any resources required by the operating system, the environment, or other software. Memory: • Minimum of 2 GB physical memory HDD: • 650 MB, including prerequisites
Operating system	• Windows Server 2016, 2019, 2022

Specification	Description
	Deprecated: • Windows Server 2012 R2
DBMS	• SQL Server 2016 or higher • SQL Express 2016 or higher • Azure SQL Deprecated: • SQL Server 2014 • SQL Express 2014
Supported web browser	• Google Chrome • Microsoft Edge • Mozilla Firefox
Required third-party technologies	• Microsoft ASP.NET Core 8.0.3 or higher • Microsoft .NET Core Runtime 8.0.3 or higher • Microsoft .NET Framework 4.8
Compatible third-party technologies	Cloud system: • Office 365 • NetDocuments • iManage Work • Box • Dropbox • Google Virtualization: • Tungsten Automation Support Statement on Virtual Computing
Compatible Tungsten Automation software	• Tungsten eCopy ShareScan 6.5 or higher • Tungsten AutoStore 8.3 or higher
Languages supported	• English • Brazilian Portuguese • Catalan • Dutch • French • German • Italian • Japanese • Simplified Chinese • Spanish